

FIG. 1

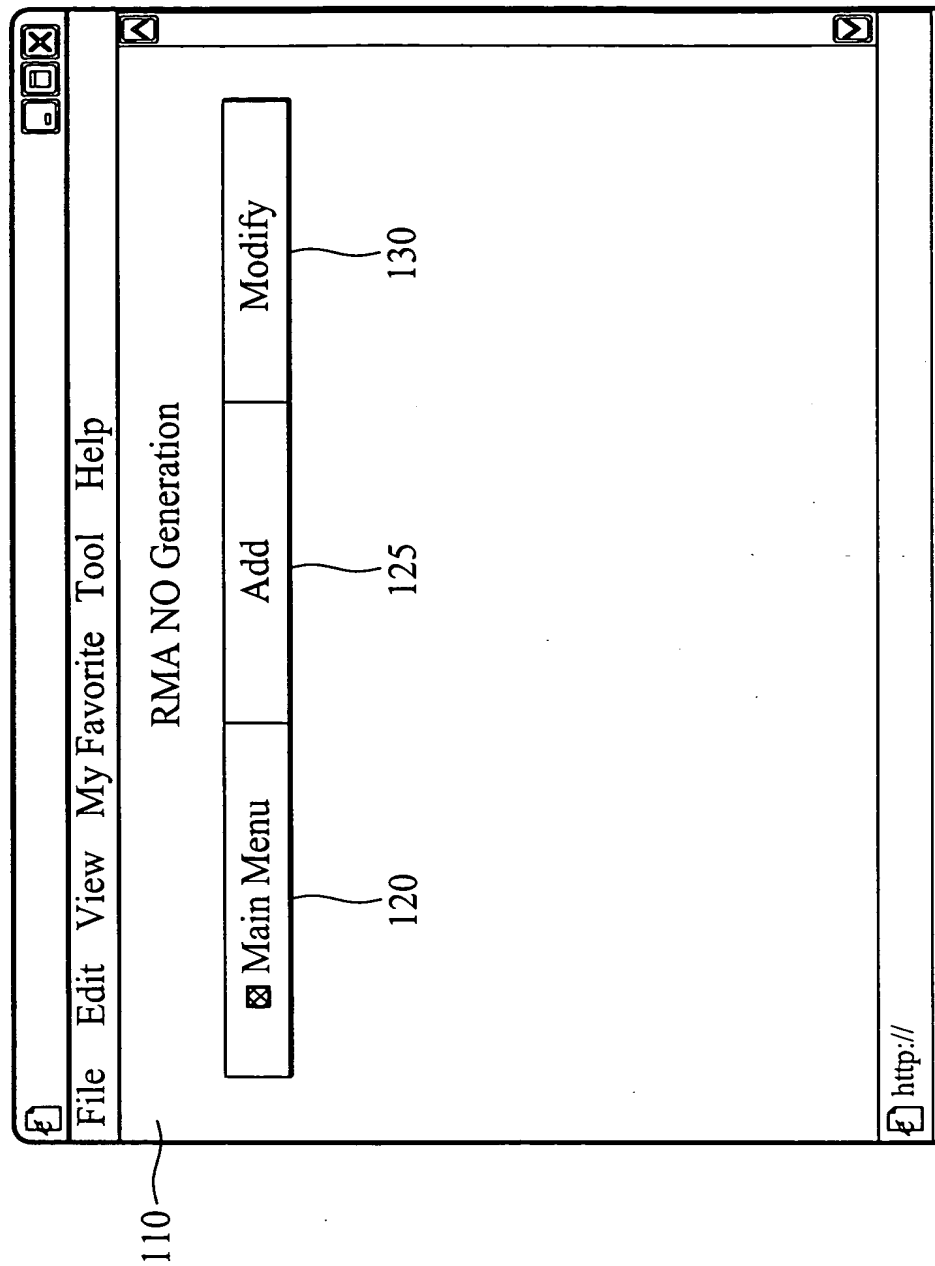


FIG. 2

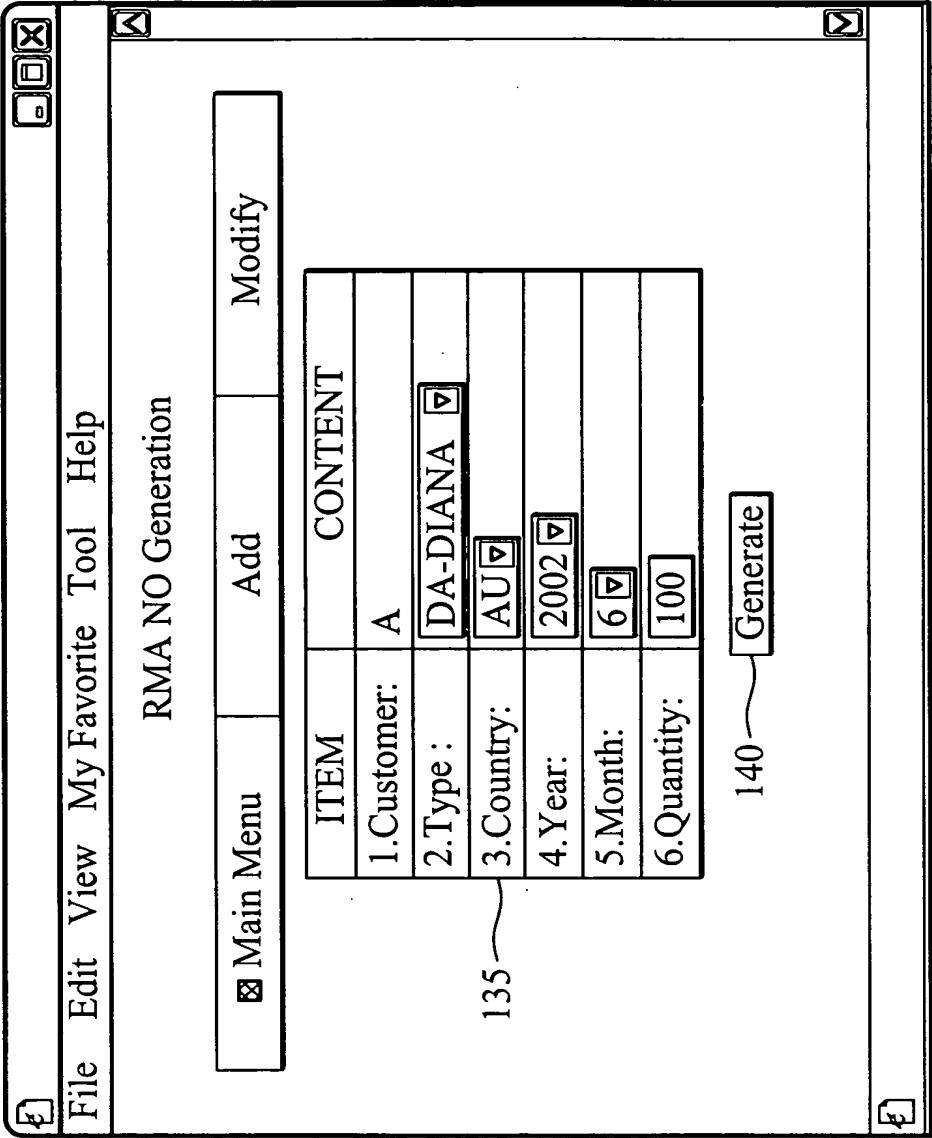


FIG. 3

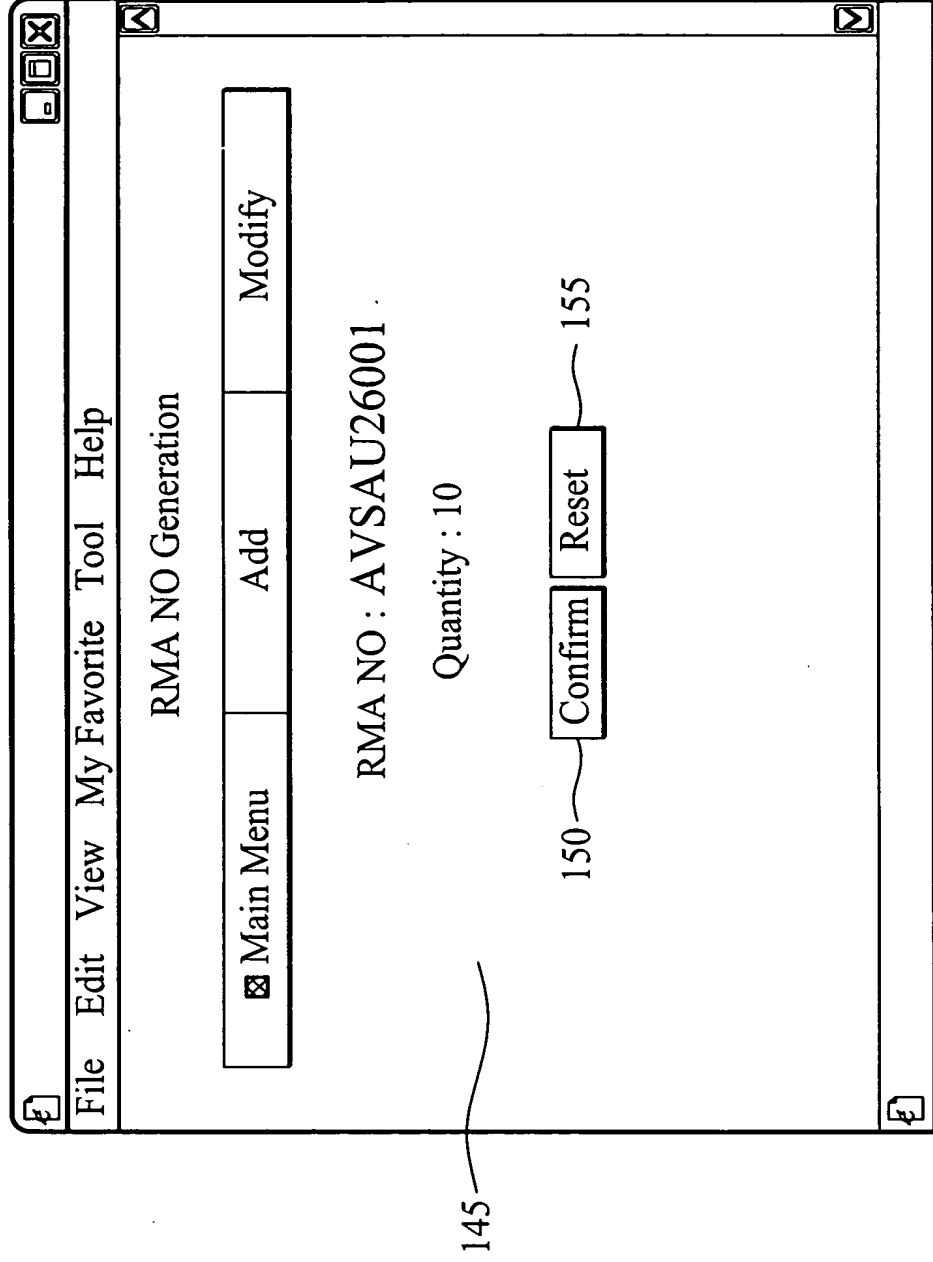


FIG. 4

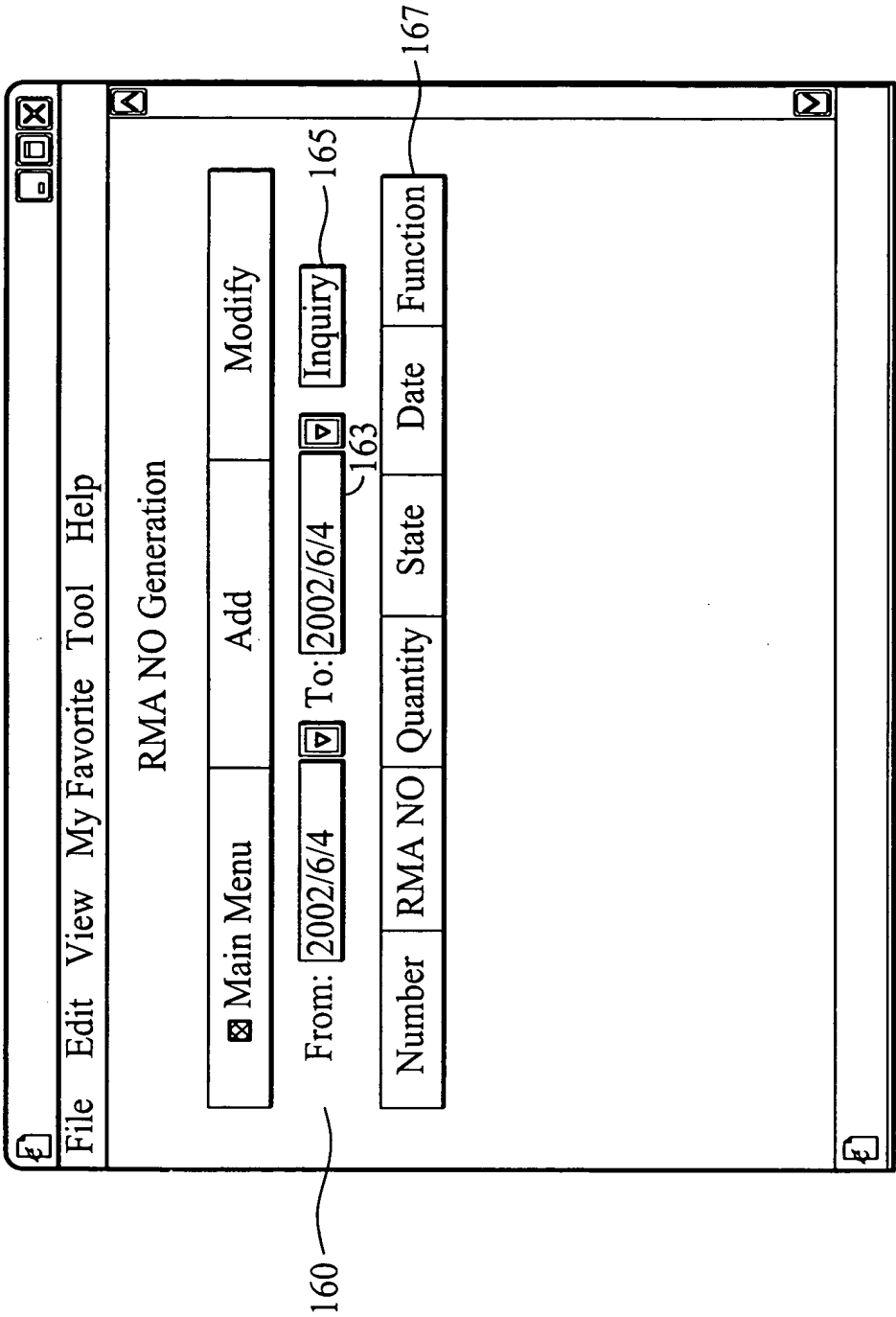


FIG. 5

File Edit View My Favorite Tool Help

RMA NO Generation

☒ Main Menu Add Modify

From: 2002/6/4 To: 2002/6/4 Inquiry 165

Number	RM	2002 Year	d.	Thu.	Fri.	Sat.	ate	Function
		January				1		
		February				8		
		March		6	7	15		
		April		13	14	22		
		May		20	21	29		
		June		27	28			
		July						
		August						
		September						
		October						
		November						
		December						

FIG. 6

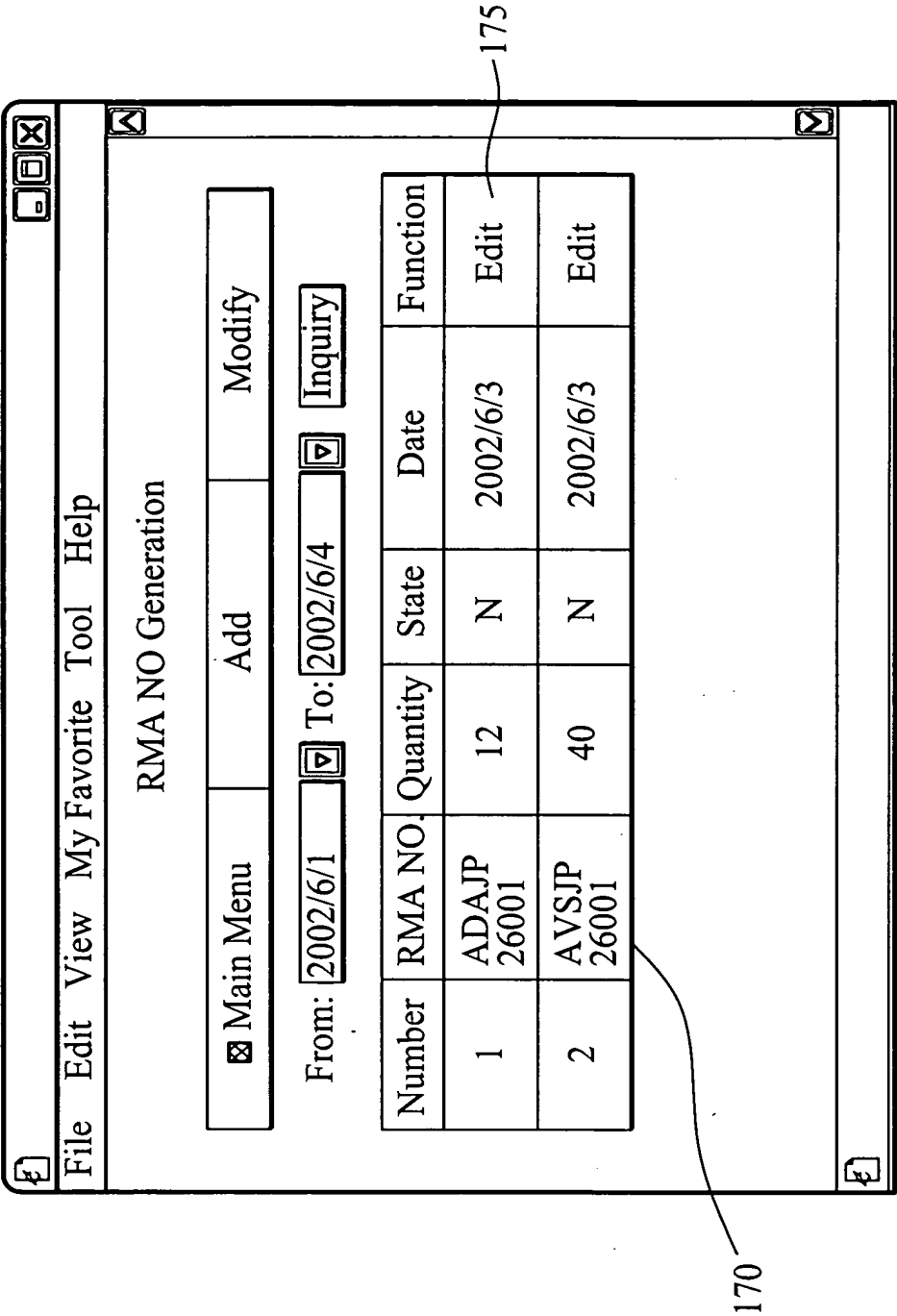


FIG. 7

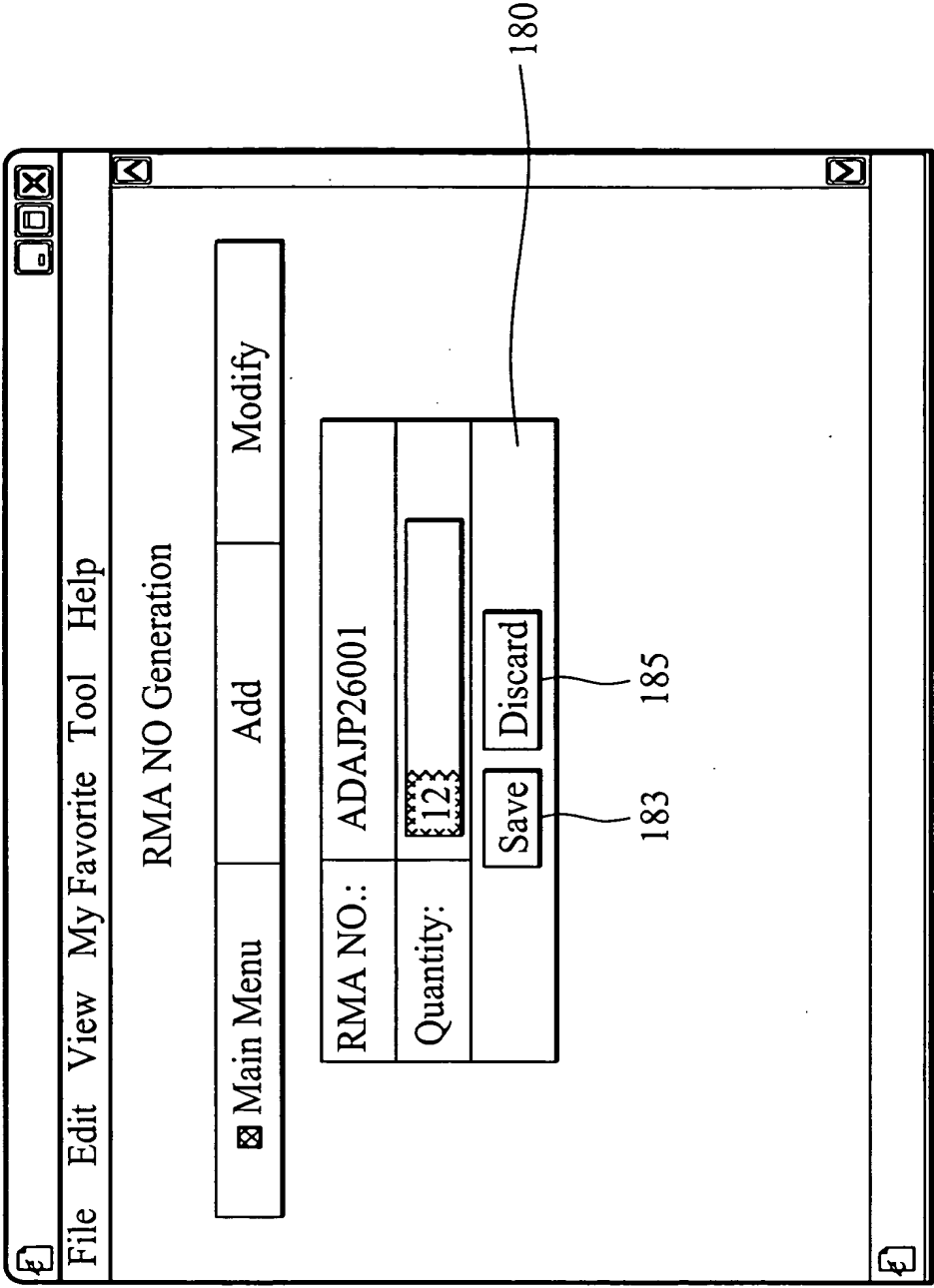


FIG. 8



File Edit View My Favorite Tool Help

A

B

C

D

E

F

G

H

1

2

3

4

5

6

7

8

9

10

11

12

13

RMA NO. : AVSAU26001

RMA Request Form

Date : 2002/6/7

	S/N	DOA	Categorization			Symptom Description	
			Abandon	OOW	NTF	Fail	
	1	U2146RLHLG6				V	HARDWARE REMAKE
	2	U21488PLG6				V	HARDWARE REMAKE
	3	U214675JLG6				V	HARDWARE REMAKE
	4	U2148OCJLG6				V	HARDWARE REMAKE
	5	U21487LPLG6				V	HARDWARE REMAKE

FIG. 9

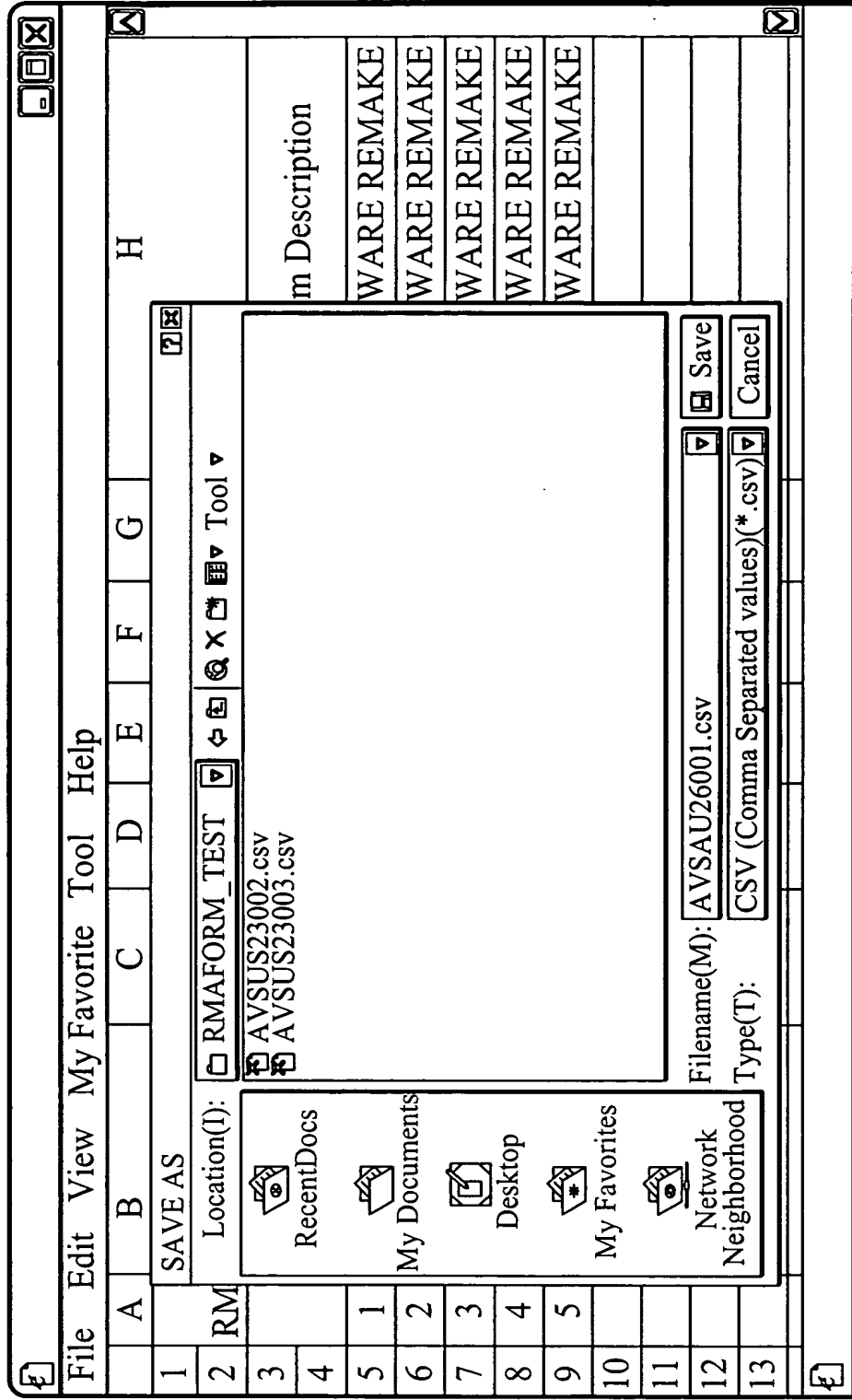


FIG. 10

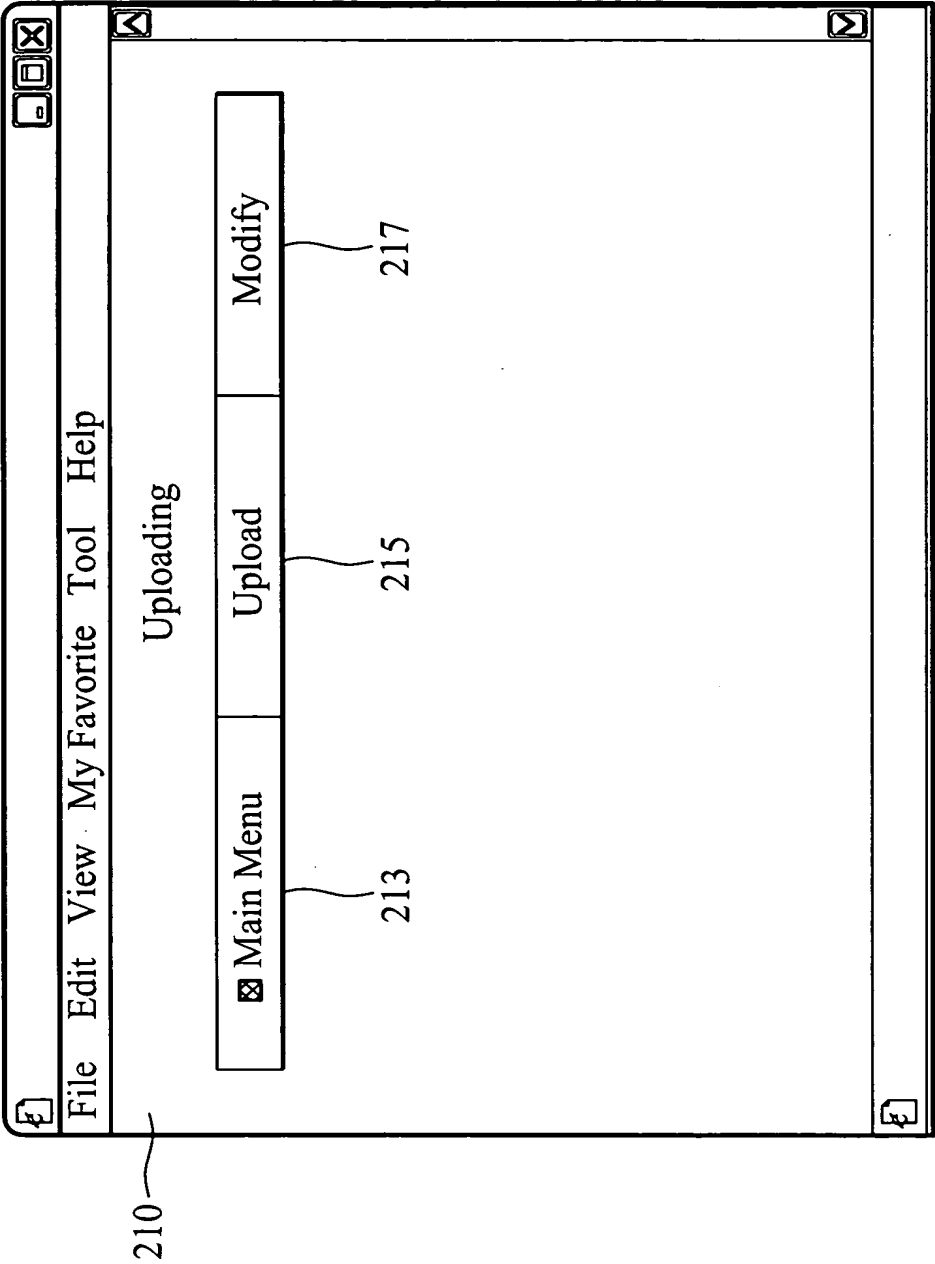


FIG. 11

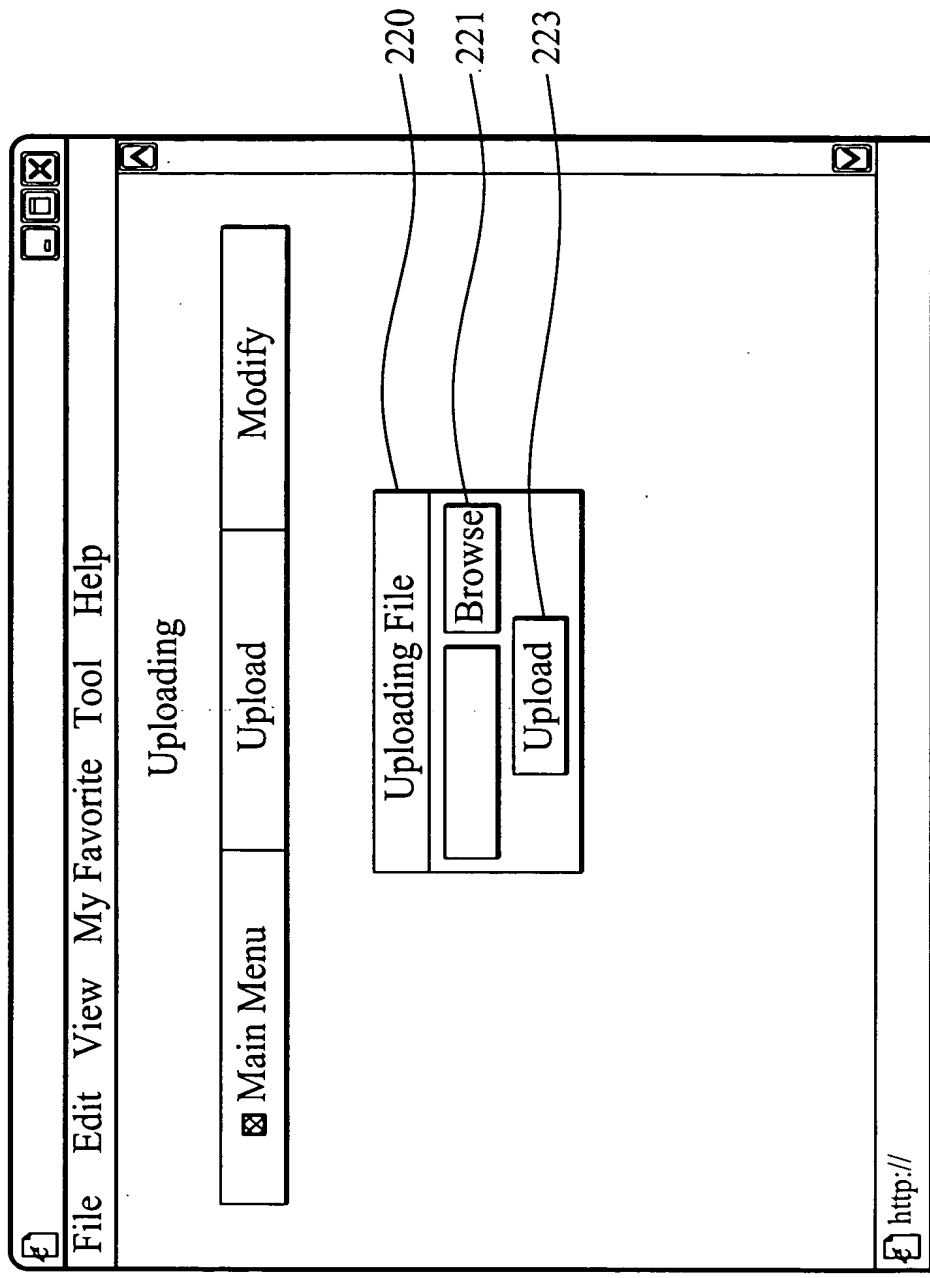


FIG. 12

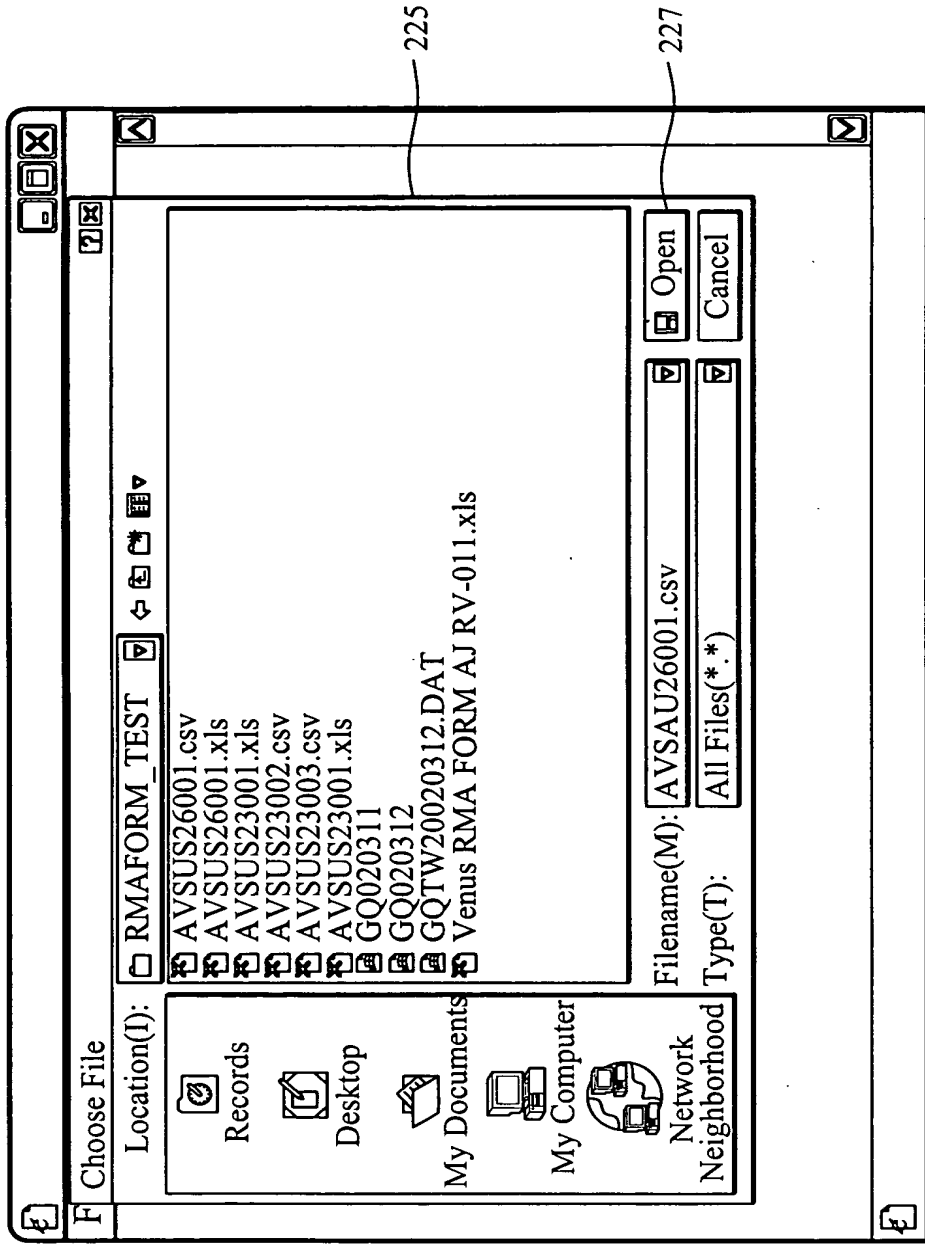


FIG. 13

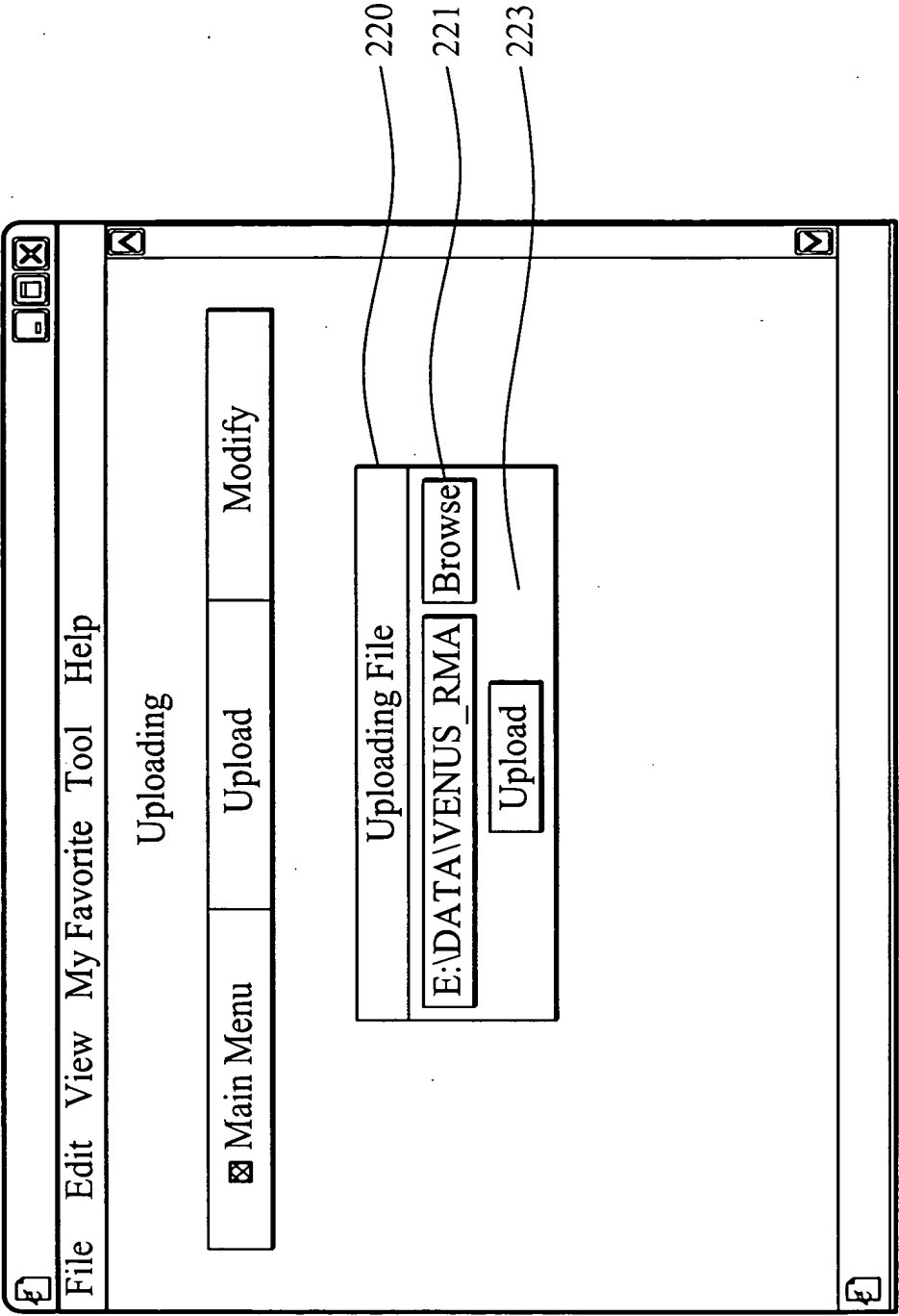


FIG. 14

File Edit View My Favorite Tool Help									
<input checked="" type="checkbox"/> Main Menu		Upload			Modify				
RMA NO.: AVSAU26001					Date : 2002/6/7				
Item	S/N	DOA	Categorization			Symptom Description	State		
			Abandon	OOW	NTF			Fail	
1	U2146RLHLG6					V	HARDWARE REMAKE	Found In RMA_INPUT	
2	U214888PLG6					V	HARDWARE REMAKE	Found In RMA_INPUT	
3	U214675JLG6					V	HARDWARE REMAKE	Found In RMA_INPUT	
4	U2148OCJLG6					V	HARDWARE REMAKE	Not Shipped	
5	U21487LPLG6					V	HARDWARE REMAKE	Found In RMA_INPUT	
									Confirm Reload

**FIG. 15**

File Edit View My Favorite Tool Help

Input Pages:  Pages:1/1

RMA NO.: AVSAU26001

Date:2002/6/7

Item	S/N	DOA	Categorization				Symptom Description	State	Function
			Abandon	OOW	NTF	Fail			
1	U2146RLHLG6					V	HARDWARE REMAKE	Incomplete	Edit/Delete
2	U214888PLG6					V	HARDWARE REMAKE	Incomplete	Edit/Delete
3	U214675JLG6					V	HARDWARE REMAKE	Incomplete	Edit/Delete
4	U21480CJLG6					V	HARDWARE REMAKE	Incomplete	Edit/Delete
5	U21487LPLG6					V	HARDWARE REMAKE	Incomplete	Edit/Delete

FIG. 16



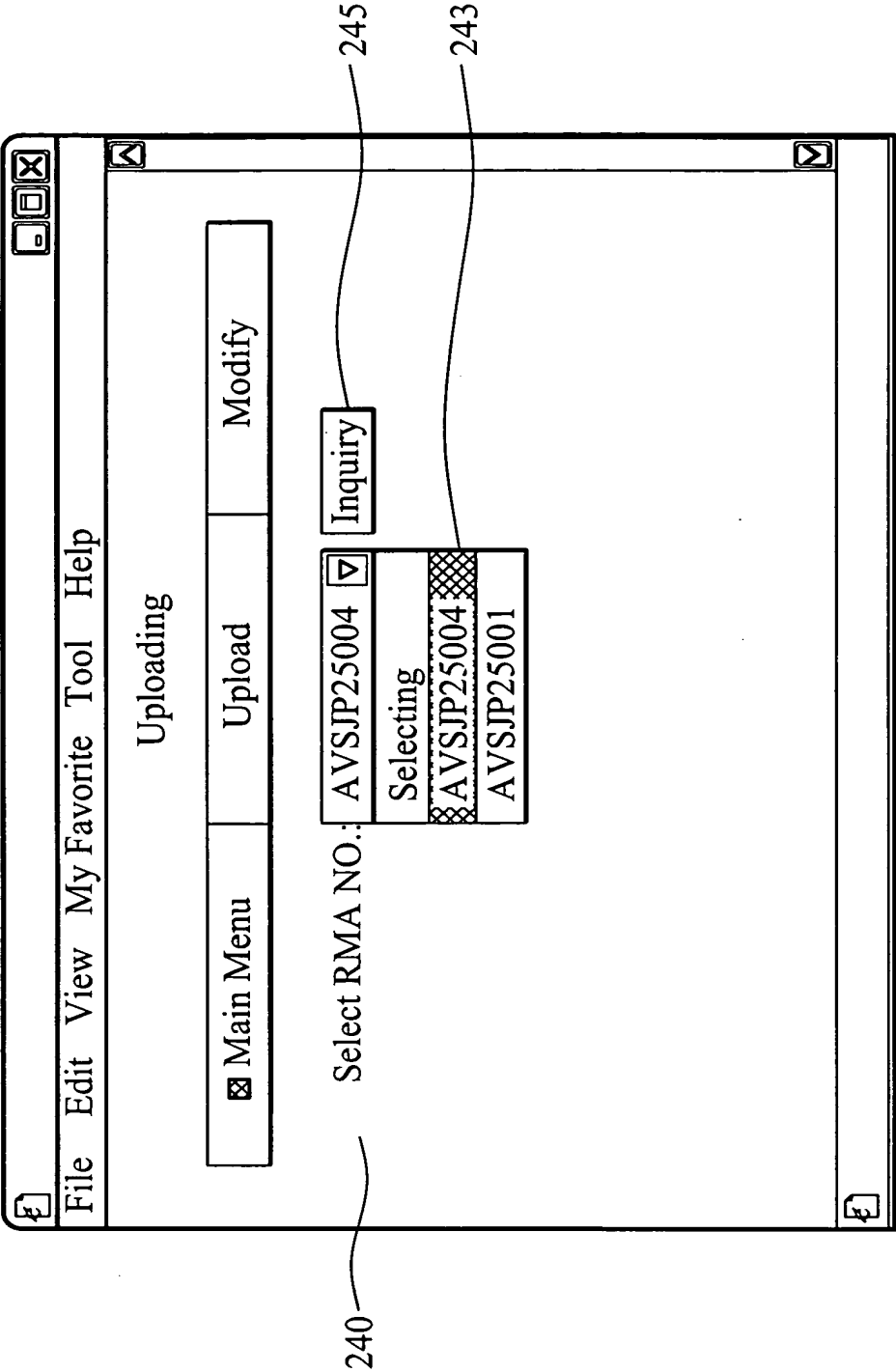


FIG. 17

File Edit View My Favorite Tool Help

Uploading

☒ Main Menu

Upload

Modify

Input Pages:  Pages:1/1

RMA NO.: AVSAU26001

Date:2002/5/27

Item	S/N	DOA	Categorization			Symptom Description	State	Function
			Aban-don	OOW	NTF	Fail		
1	U21483TCLG6	V					Complete	Edit/Delete
2	U2146MPDLG6	V					Complete	Edit/Delete
3	U214821ZLG6	V					Complete	Edit/Delete

Add

FIG. 18

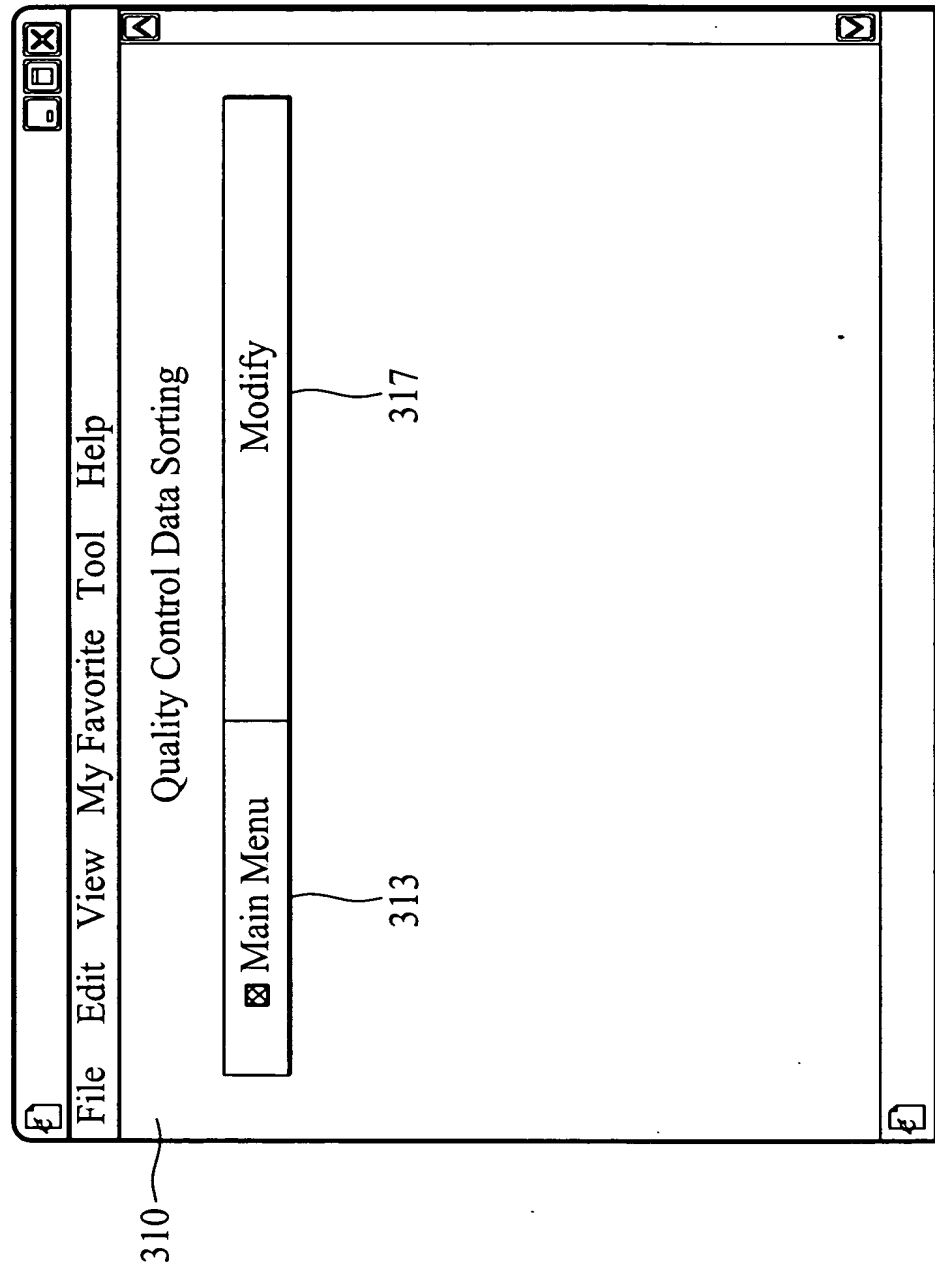


FIG. 19

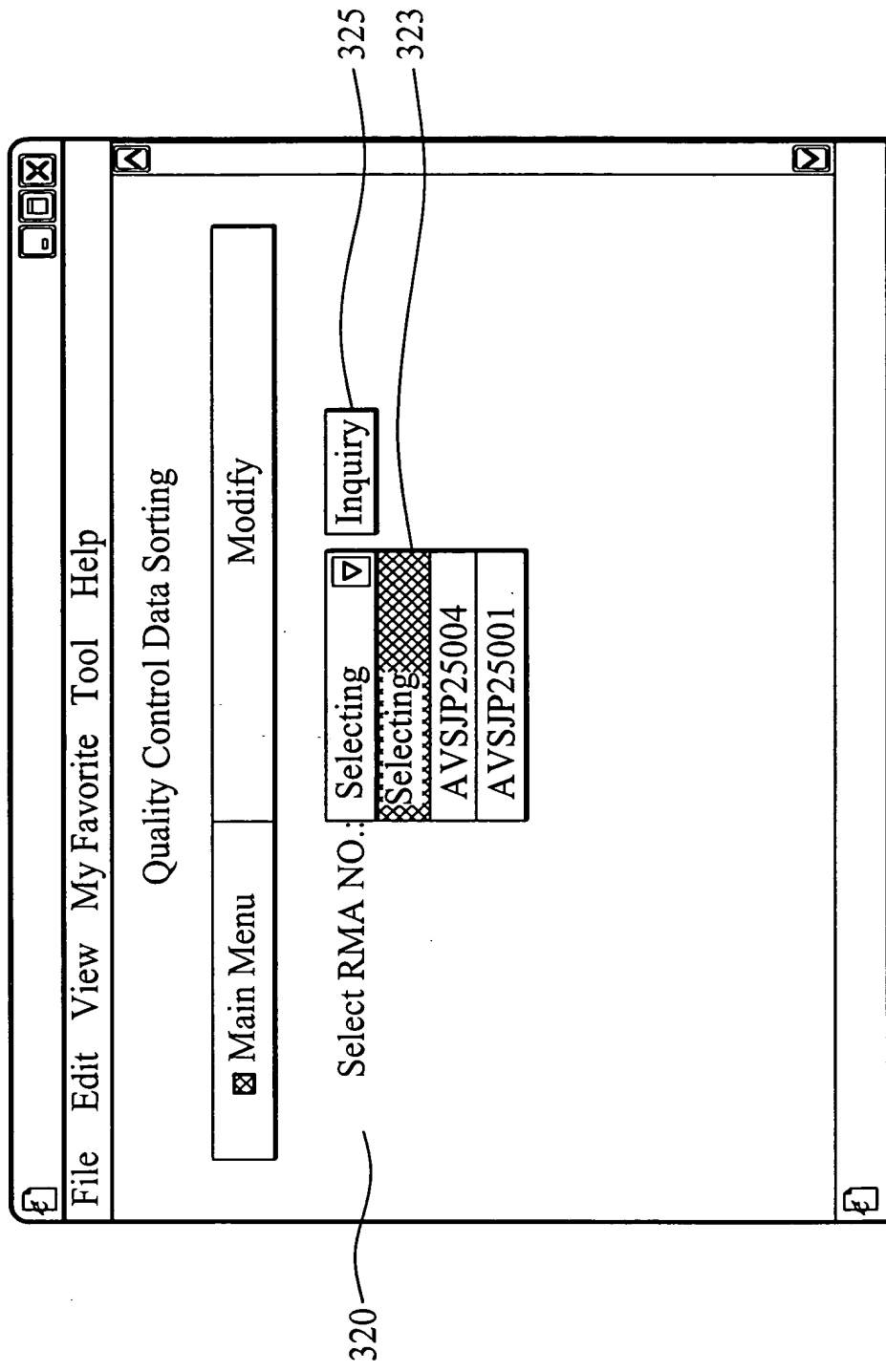
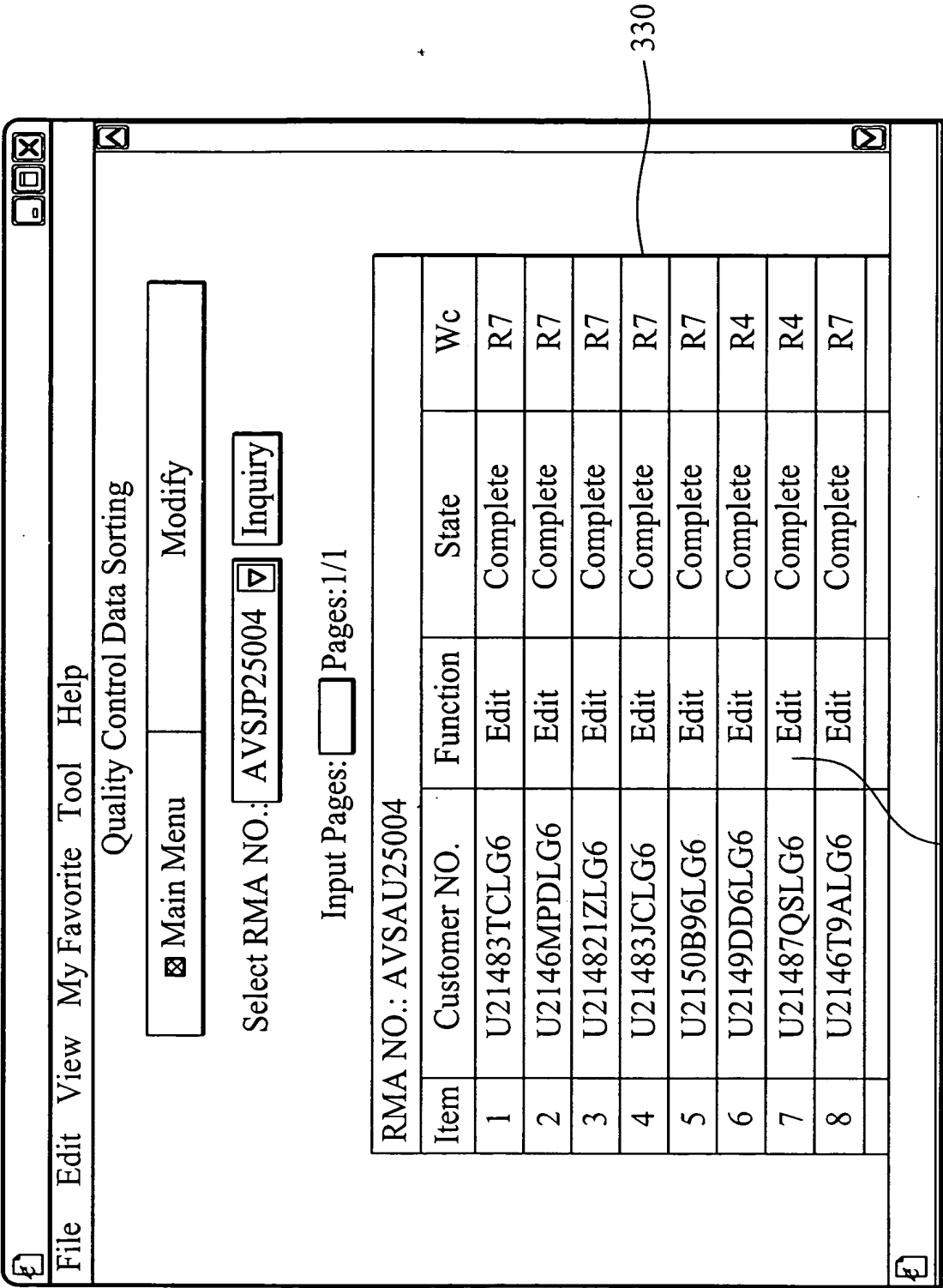


FIG. 20



335

FIG. 21

File Edit View My Favorite Tool Help

Quality Control Data Sorting

☒ Main Menu

Modify

RMA NO : AVSJP25004

❖RMA Request Form Data

Item:	6	DOA:	<input checked="" type="checkbox"/>
Customer NO.:	U2149DD6LG6	Categorization	Abandon <input type="checkbox"/> OOW <input type="checkbox"/> NTFF <input type="checkbox"/> Fail <input type="checkbox"/>
Repeat Time	0	Symptom Description	CAN'T DOWNLOAD

❖QC checks

1.Categorization	IW <input type="checkbox"/> Abandon <input checked="" type="checkbox"/> OOW <input type="checkbox"/>
2.Damage Conditions	<div>Add</div>
3.Modifier Code	<div>B-Contunuous ▾</div>
4.Remarks	

Save Discard

345

340

350

FIG. 22

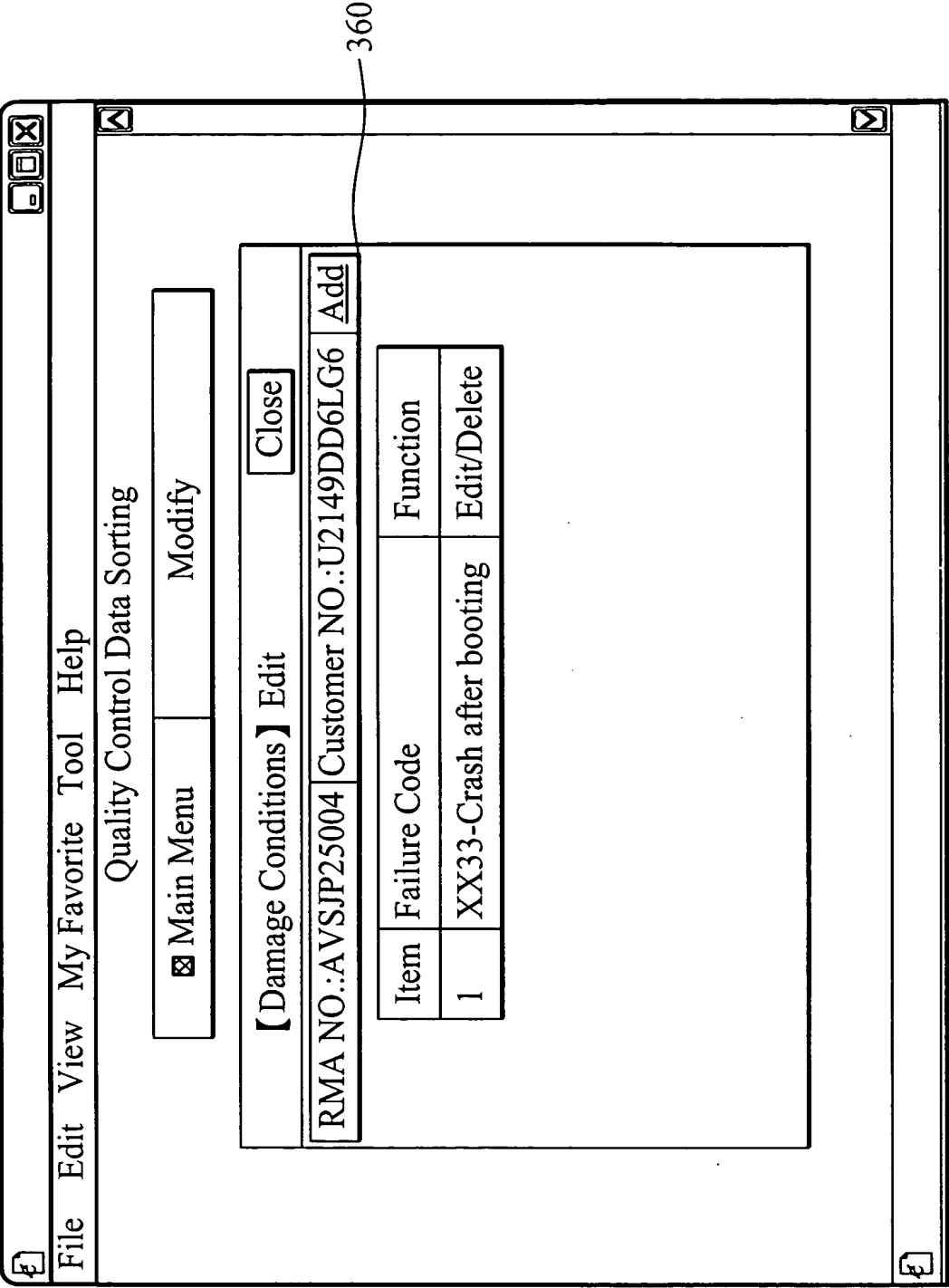


FIG. 23

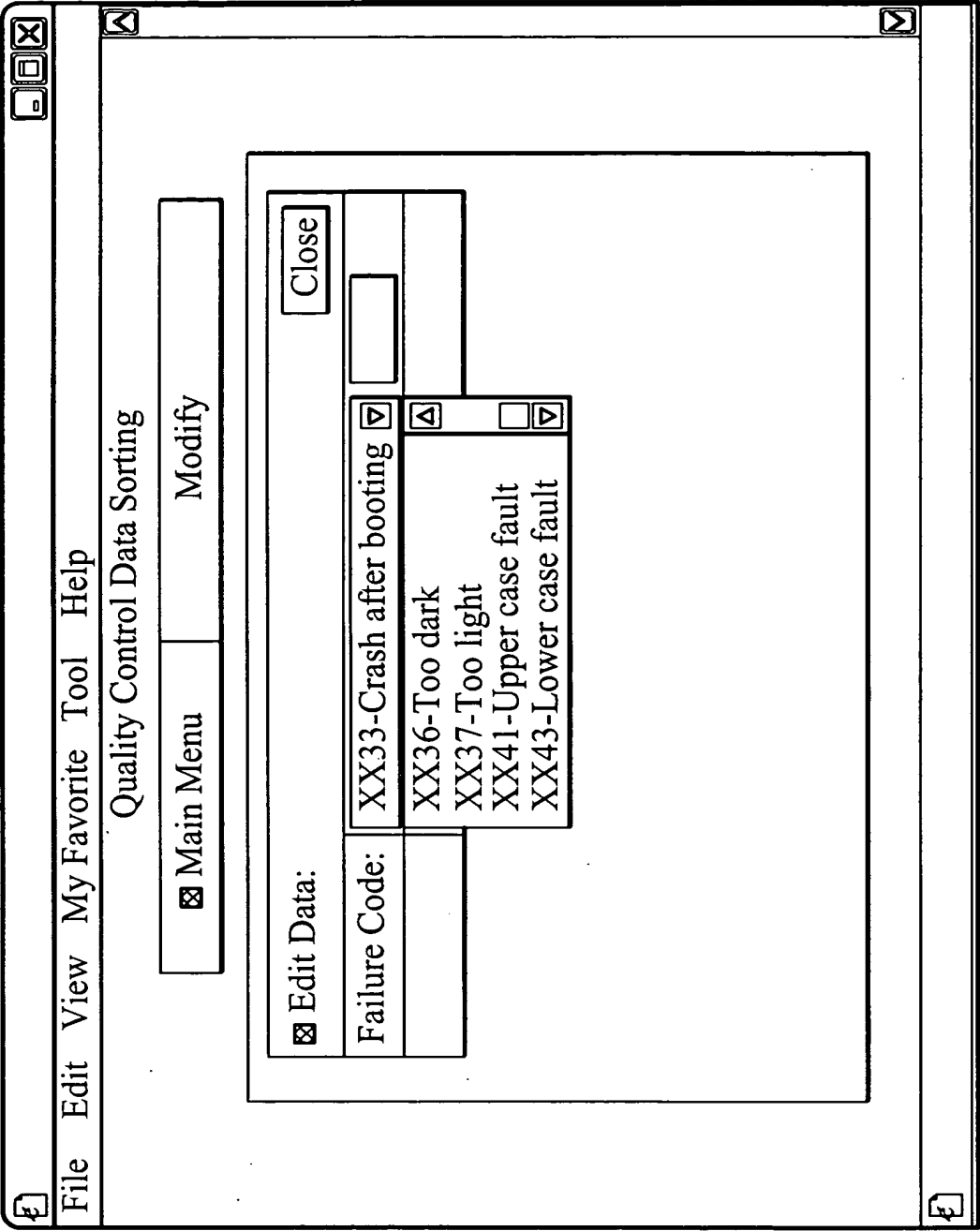


FIG. 24



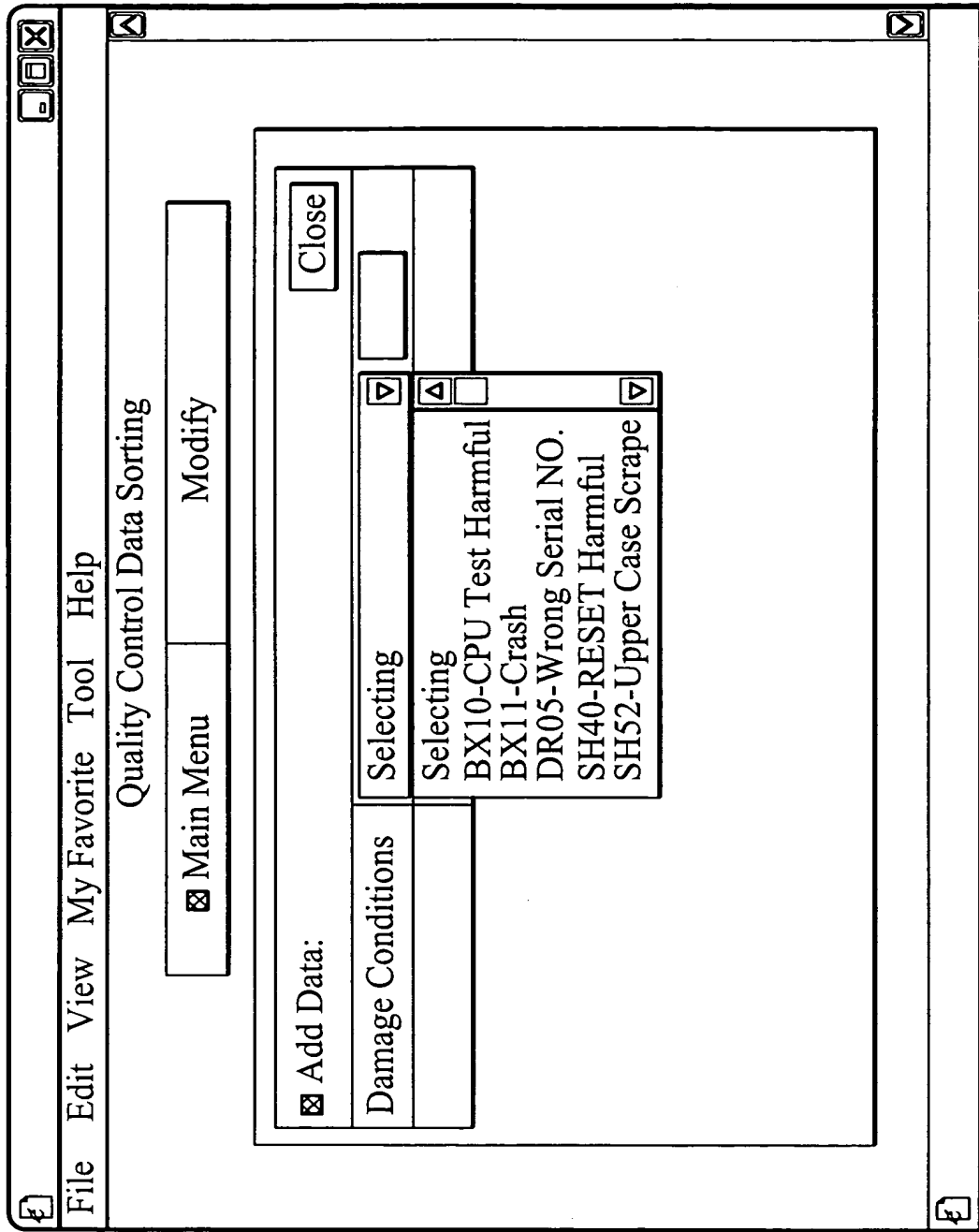


FIG. 25

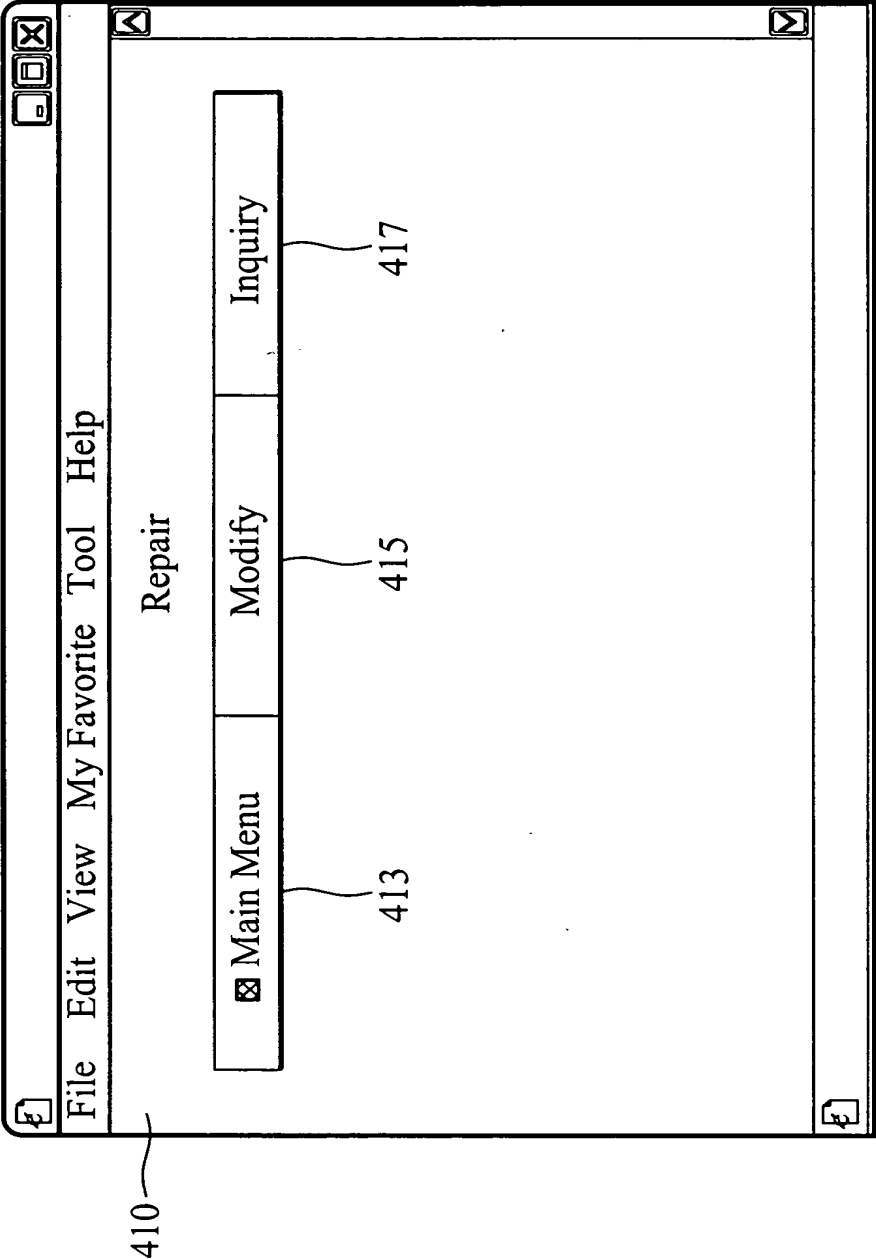


FIG. 26

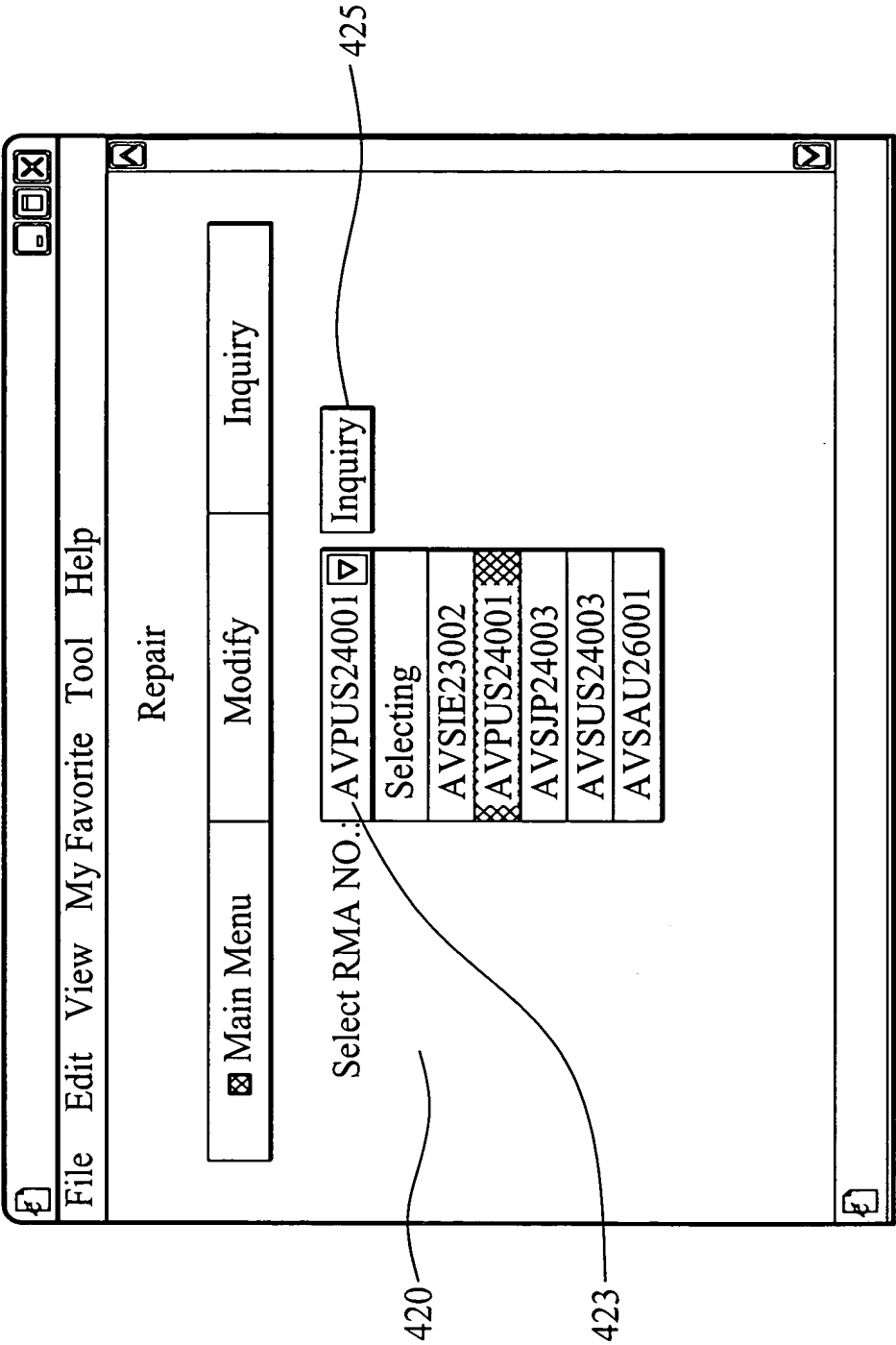


FIG. 27

File Edit View My Favorite Tool Help

Repair

☒ Main Menu

Modify

Inquiry

Select RMA NO.:

Input Pages:  Pages: 1/1

RMA NO : AVPUS24001

Item	Cus. NO.	Function	State	Wc
1	<u>U22129J2MJ7</u>	Edit	Incomplete	R4

430

FIG. 28

File Edit View My Favorite Tool Help			
Repair			
<input checked="" type="checkbox"/> Main Menu	Modify	Inquiry	
Customer NO.:U22129J2MJ7	Mainboard S/N:VS2304M00401	Product Code:MJ7	
Abandon:	<input checked="" type="checkbox"/>	<<QC>>	Abandon <input type="checkbox"/>
◎ Enclosure	New Customer NO.:	<input type="text" value="GQ23064YLG6"/>	
◎ PCB	New Mainboard S/N:	<input type="text" value="VS2A31M19370"/>	
◎ HDD	Old HD S/N:	<input type="text" value="WL153TNFDLHFA"/>	
	New HD S/N:	<input type="text" value="WL309XW7HLHFA"/>	
◎ LCD	<input checked="" type="checkbox"/> New Product Change		
◎ Bettery	<input checked="" type="checkbox"/> New Product Change		
Repair Causes	<input type="button" value="Edit"/>		
		<input type="button" value="Save"/>	<input type="button" value="Discard"/>

FIG. 29

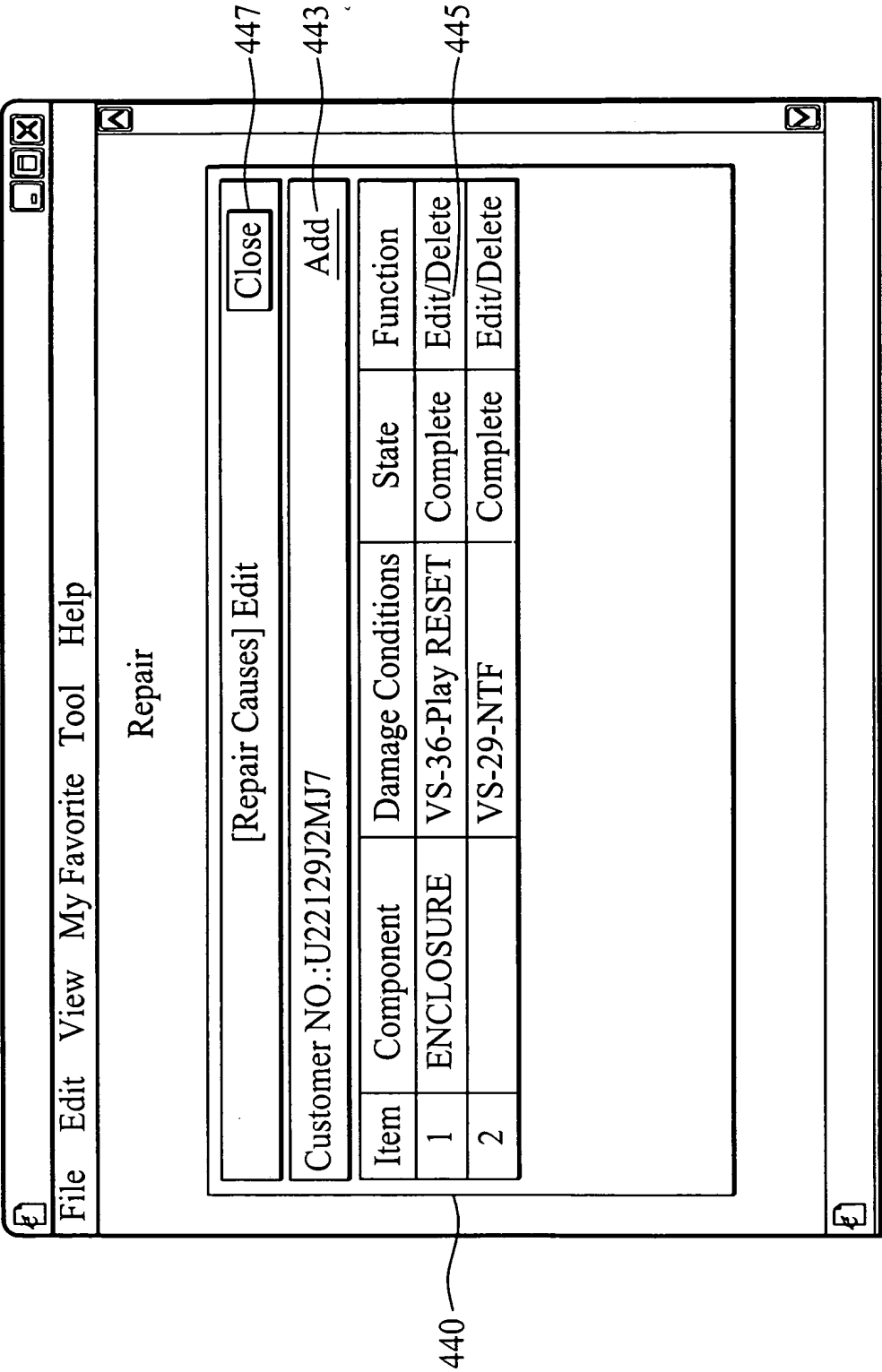


FIG. 30

File Edit View My Favorite Tool Help

Repair

☒ Edit Data

1. Damage Conditions: VS-36-Play RESET  QC Failure Code

2. Damage Reasons: AI-Operation Harmful

3. Belong to: C-Operation Harmful

4. Components: ☐ HDD ☐ BATTERY ☐ LCD ☐ PCB ☒ ENCLOSURE

5. Damage Positions:

1. Selecting

2. Selecting

3. Selecting

4. Selecting

5. Selecting

6. Remarks:

450

455

FIG. 31

File
Edit
View
My Favorite Tool
Help

Repair

☒ Edit Data

Close

1. Damage Conditions:	VS29-NTF(No Harmful Condition)	QC Failure Code
2. Damage Reasons:	WW-Erroneous Judgement	
3. Belong to:	C-Operation Harmful	
4. Components:	<input type="checkbox"/> HDD <input type="checkbox"/> BATTERY <input type="checkbox"/> LCD <input type="checkbox"/> PCB <input type="checkbox"/> ENCLOSURE	
5. Damage Positions:	<div>1. Selecting</div> <div>2. Selecting</div> <div>3. Selecting</div> <div>4. Selecting</div> <div>5. Selecting</div>	
6. Remarks:		

Save

Discard

450

453

FIG. 32



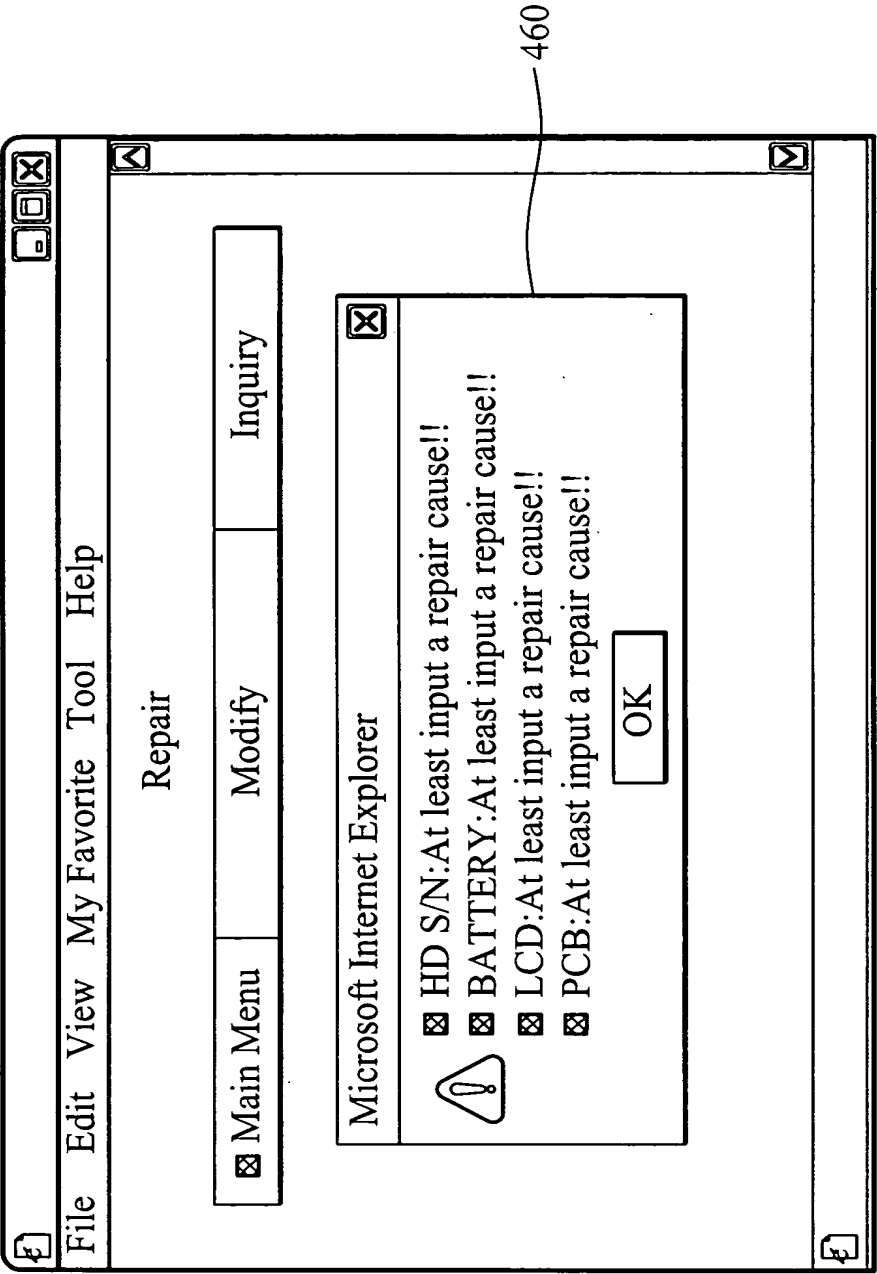


FIG. 33

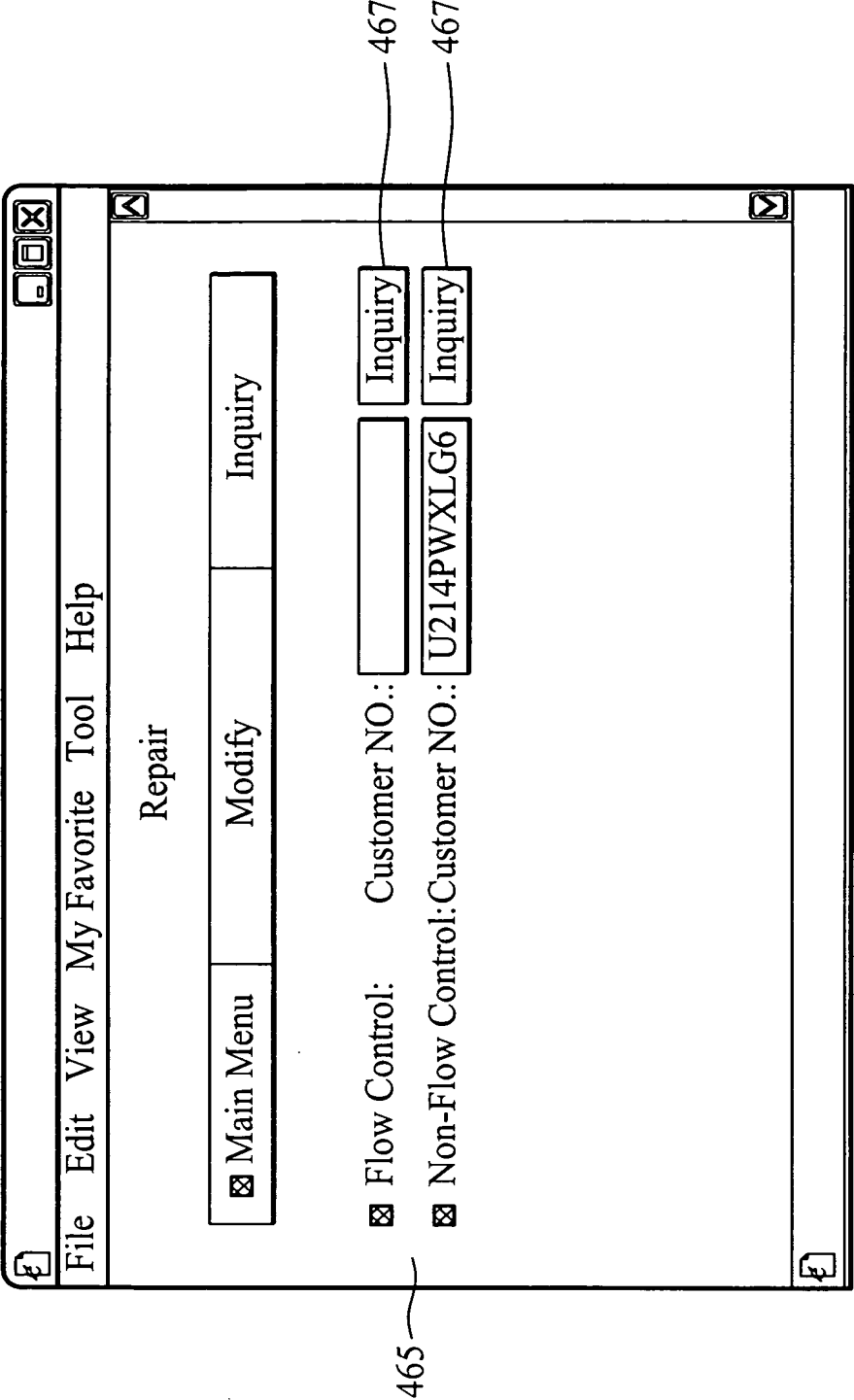


FIG. 34



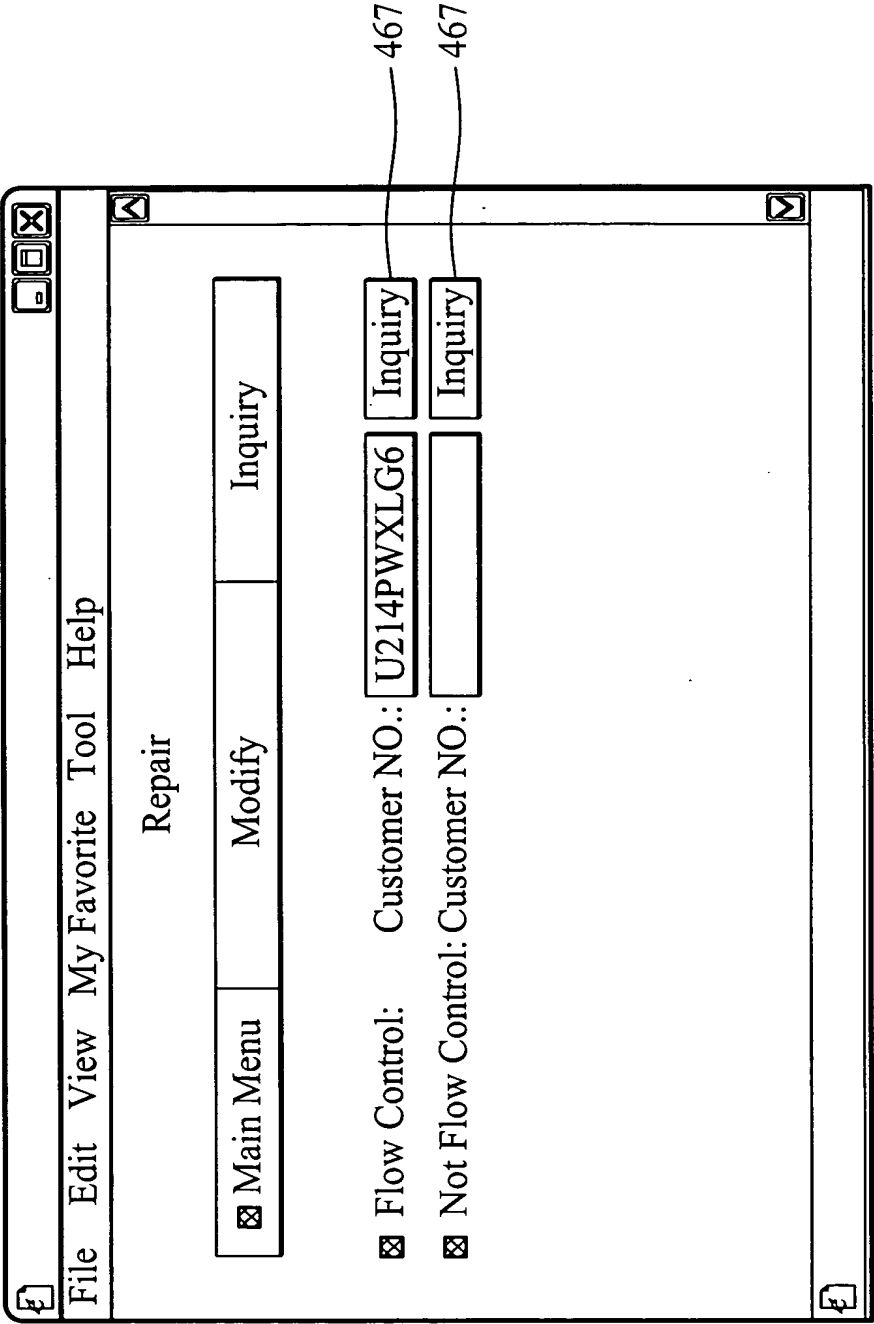


FIG. 36

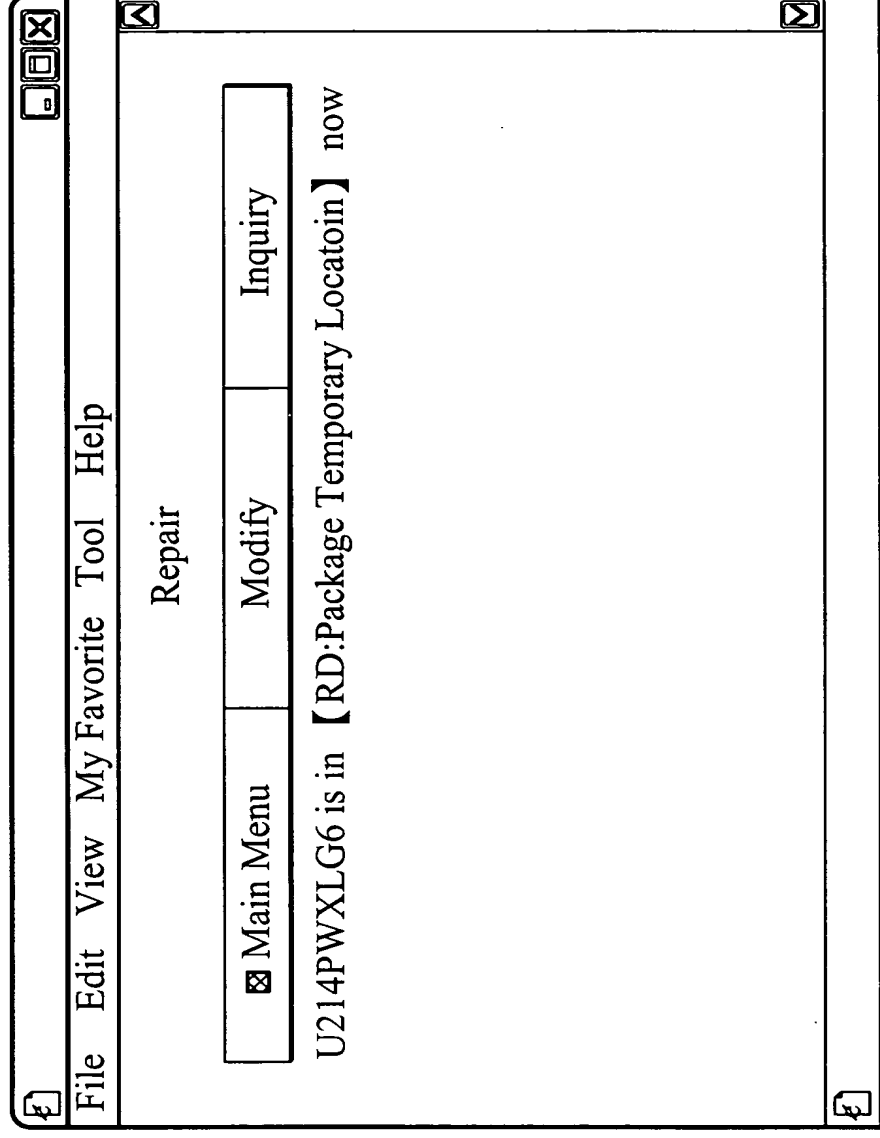


FIG. 37

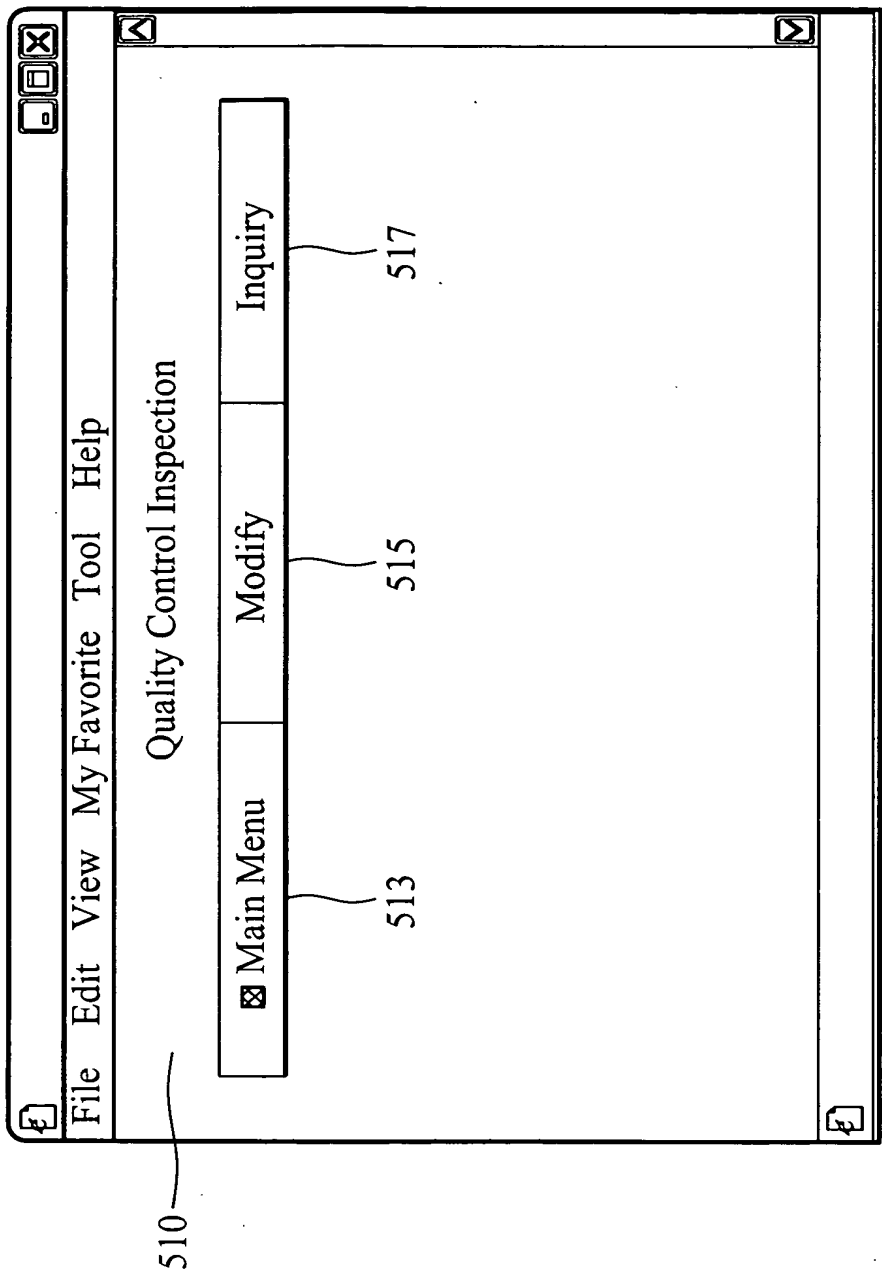


FIG. 38

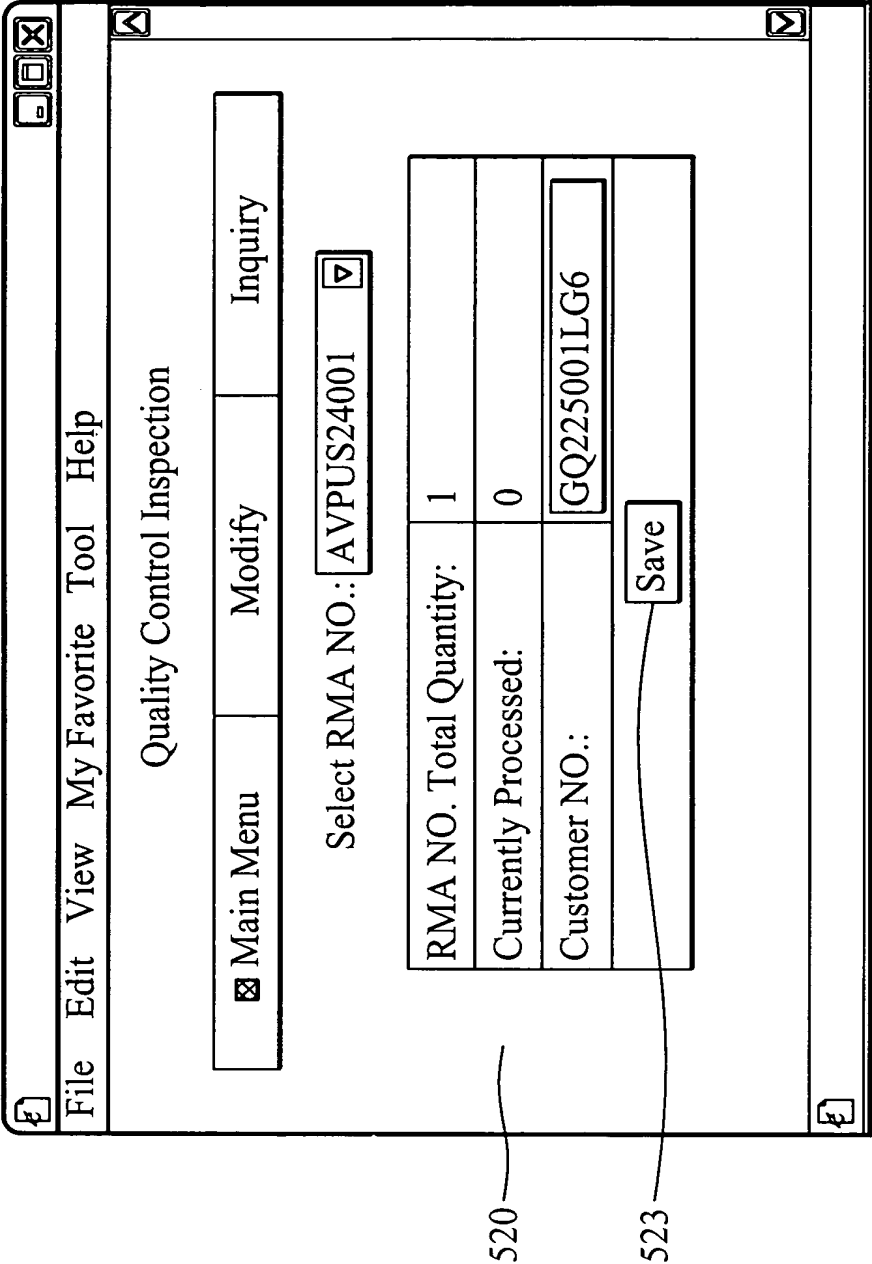


FIG. 39

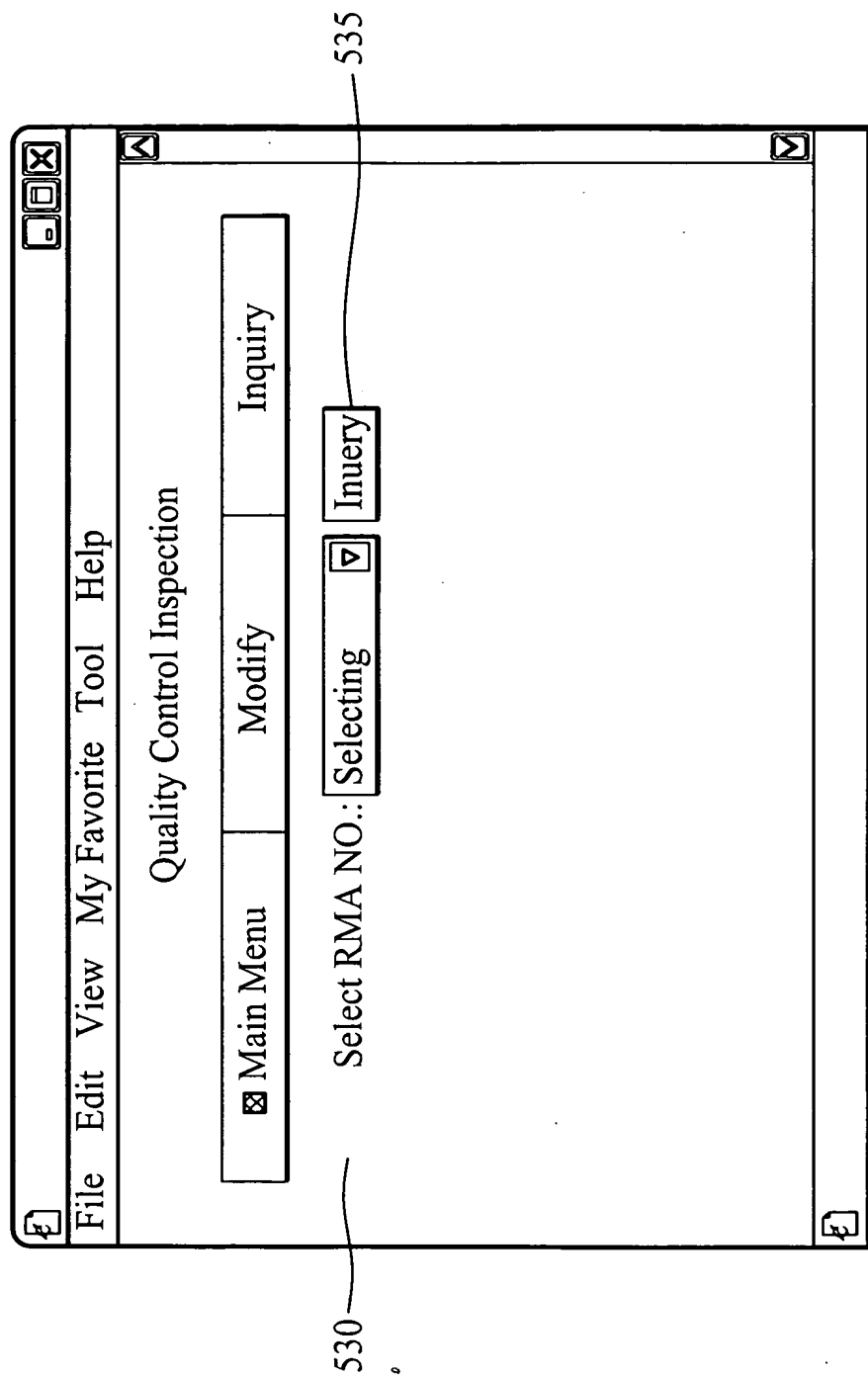


FIG. 40



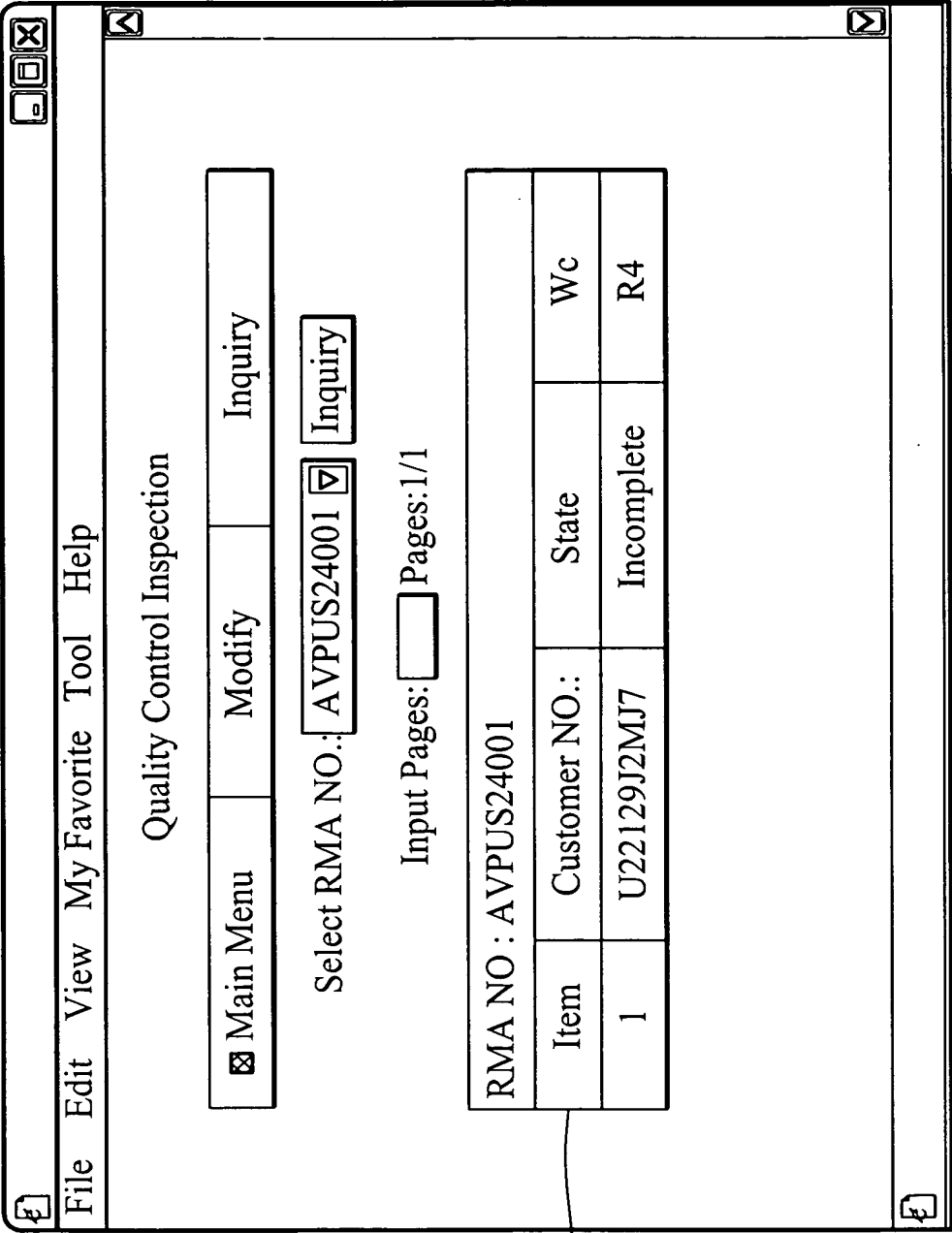


FIG. 41

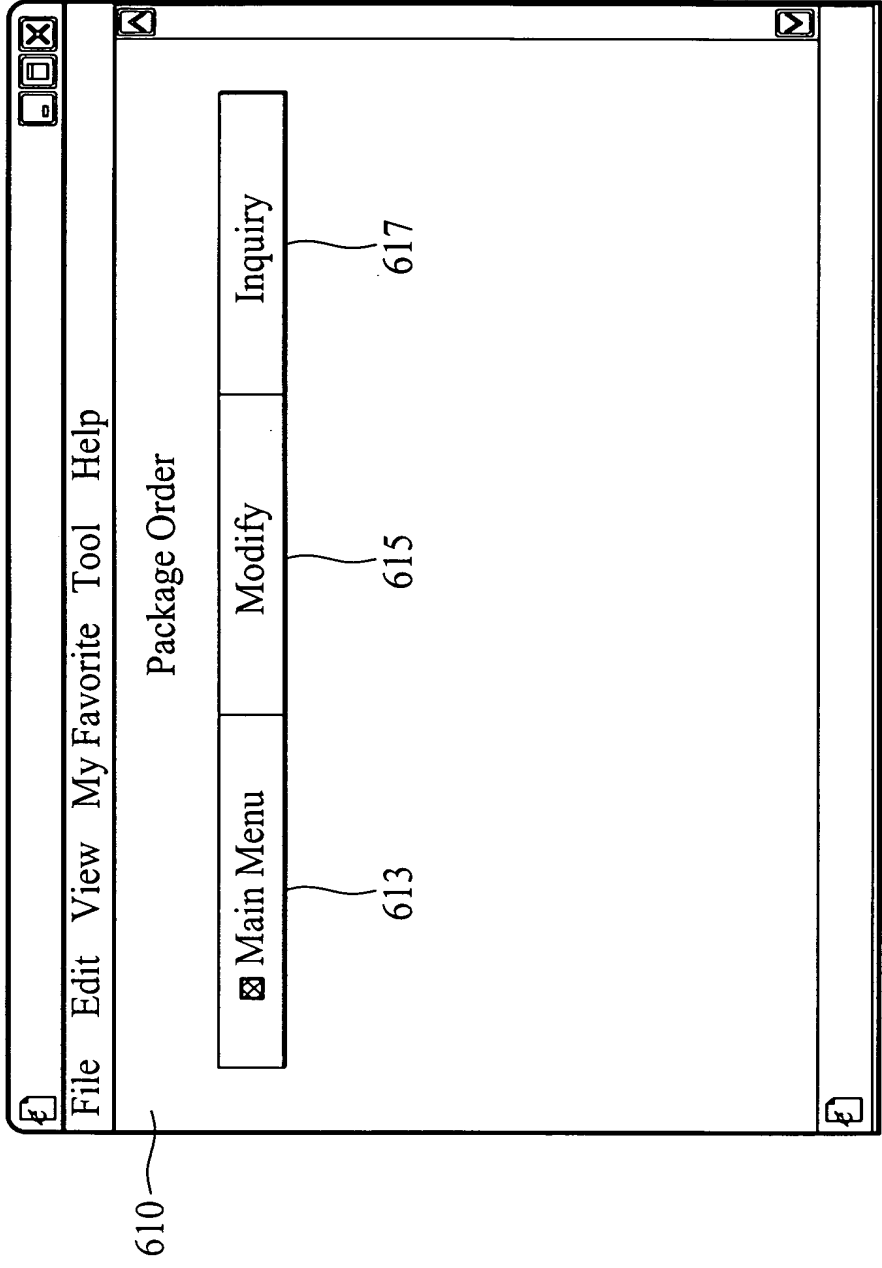


FIG. 42

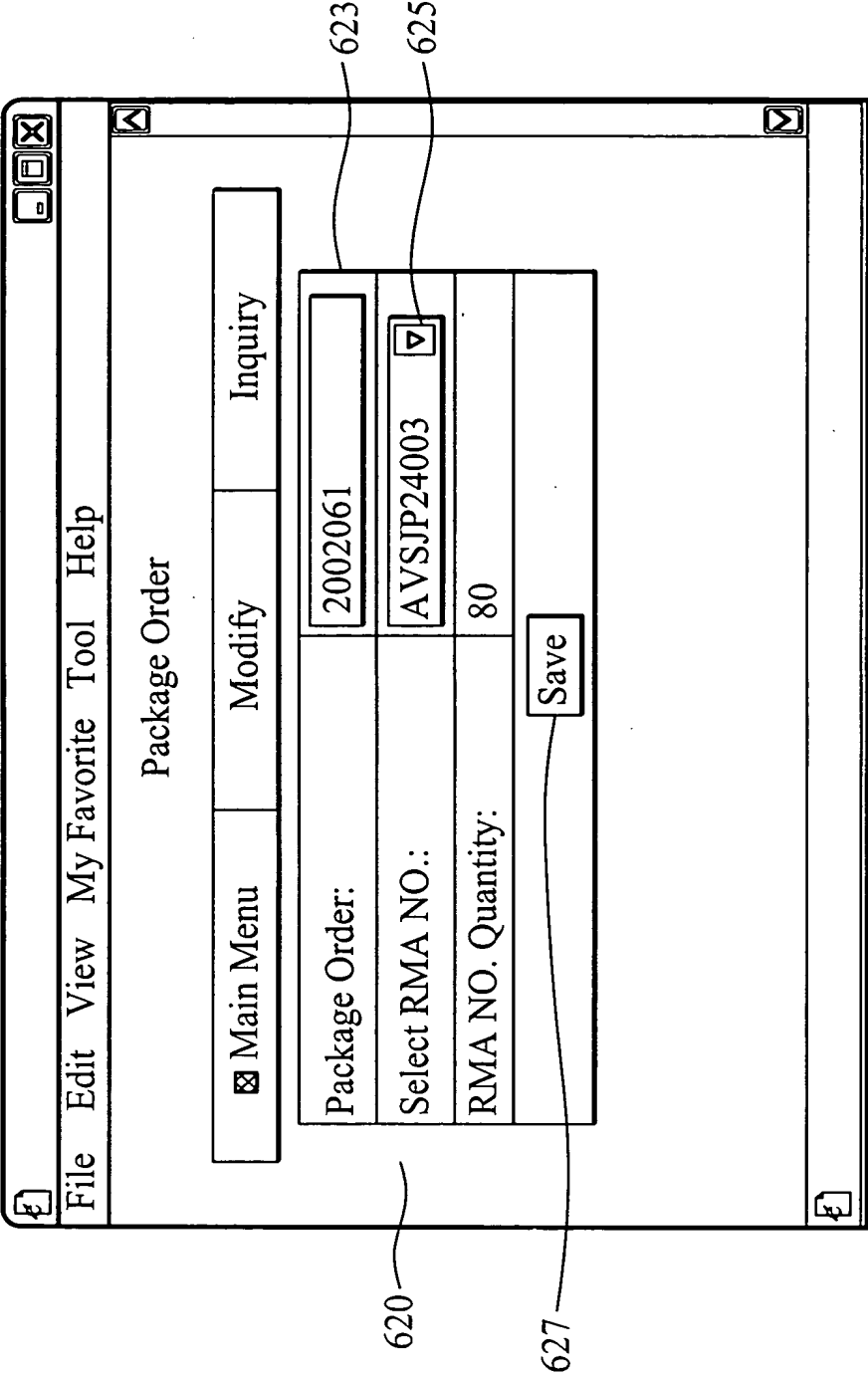


FIG. 43

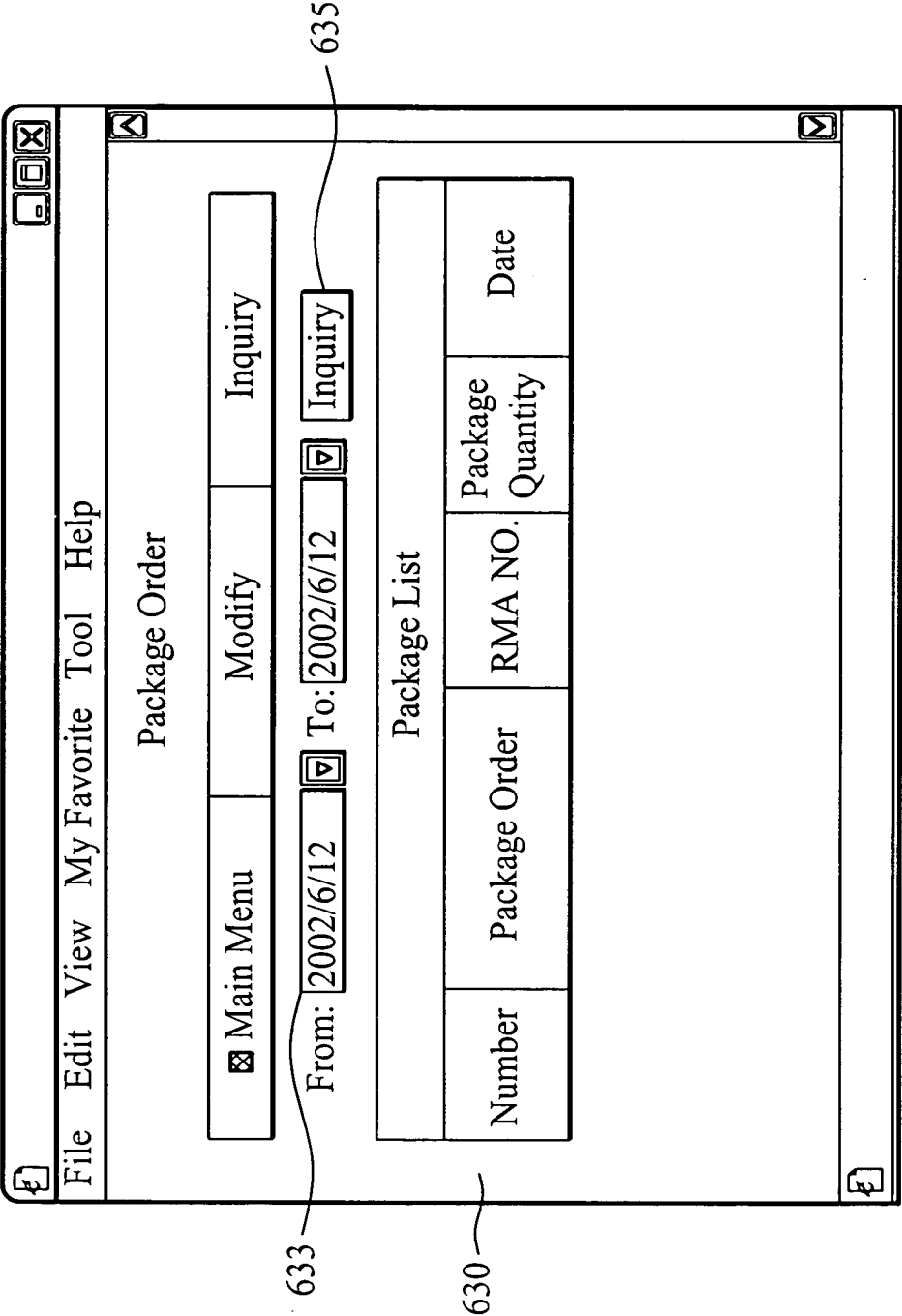


FIG. 44

File Edit View My Favorite Tool Help

Package Order

☒ Main Menu

Modify

Inquiry

From: 2002/01/01

To: 2002/6/12

Inquiry

2002 Year

January

Sun. Mon. Tue. Wed. Thu. Fri. Sat.

1 2 3 4 5

6 7 8 9 10 11 12

13 14 15 16 17 18 19

20 21 22 23 24 25 26

27 28 29 30 31

Today is 2002-6-12, Wednesday

P

Number	Package Order	RMA NO.	Quantity	Date
1	700241	AVSUS23006	77	2002/4/12 03:44:32 PM
2	700240	AVSUS23005	852	2002/4/12 03:44:17 PM
3	800521	AVSUS24001	1	2002/4/12 03:43:56 PM
4	800520	AVSUS24002	132	2002/4/12 03:43:27 PM
5	800523	AVSJP24002	76	2002/4/12 03:43:09 PM

FIG. 45

IAC Production Information System

Tool Name

VENUS\_TEST

Logout

Exit

Depart./Line

PE

Password

\*\*\*\*\*

S/N Print

ICT Repair

Finished Input

Package Order

Package Finished Return

Inquiry Operation

RMA Operatoin

Production & Package Order

ICT Test

Semi-finished Test

OQC Operation

Package Shipment

Re-flow Operation

Shipment & Delivery

SMD Operation

Semi-finished/  
Finished Test

Finished Repair

Finished / Package

Customer NO. Print

S/N Burning

System Settings

FIG. 46

Print	Re-Print	Inquiry(F3)	Print Setting(F9)	Exit(Esc)
Package Order	800482	<input type="button" value="v"/>	Workstation	RC/RB/RD/NU
RMA NO.	AVSIE22005		UPC-A	71890849589
Tool Name	VENUS VS		iPod	
Tool Type	AH0681AAEP00		Designed by Apple In California Assembled In Taiwan	
Customer Type	M8513Z/A			

Package Operation		Inquiry Operation	
<input checked="" type="radio"/> Manually Print <input type="radio"/> Automatic Print <input type="radio"/> Not Print <input type="radio"/> Not Print (Auto Save)	Customer Type		
	Factory S/N		
	Customer NO.		
	S/N Station		
	Required Quantity/ Packaged Quantity	34	0

Input Customer NO.!
---------------------

FIG. 47